

**We're
expanding
and
evolving**



**London
Stansted
Airport**



Now serving 30 million annual customers

London Stansted was the first major UK airport to exceed pre-pandemic customer levels, now serving over 30 million annual customers from across London and the East of England.

London Stansted serves more European destinations than any other airport in the UK, offering customers the choice they look for when booking their summer breaks, business trips or to visit friends and family. Continuing to add more long-haul routes, such as the recent return of an Emirates double daily route to Dubai, it serves as an important gateway for visitors to the capital.


30m
Customers
per year


43m
Customer
capacity
allowed in
planning
permission


200
Destinations
and growing


6,700
Customers
per hour
with the expansion

no.1 
The busiest
single terminal
airport
in Europe post expansion

19 
Airline
partners

40+
Countries
served 



London Stansted serves 40 countries

Albania	Latvia
Algeria	Lithuania
Austria	Luxembourg
Bosnia & Herzegovina	Malta
Bulgaria	Moldova
Croatia	Montenegro
Czech Republic	Morocco
Cyprus	Netherlands
Denmark	Norway
Egypt	Poland
Estonia	Portugal
Finland	Romania
France	Slovakia
Germany	Spain
Greece	Sweden
Hungary	Switzerland
Iceland	Tunisia
Ireland	Türkiye
Italy	United Arab Emirates
Jordan	United Kingdom

With nineteen airline partners



Emirates



British Airways



Fly One



Ryanair



Royal Jordanian



Hi SKY



Sun Express



Aurigny



Corendon



Jet2



TUI



PLAY



easy Jet



Lufthansa



Air Algiers



Pegasus



Transavia



Royal Air Maroc



Ajet



London Stansted closer than you think...



London Stansted Airport direct trains



32 minutes

To Cambridge



37 minutes

To Tottenham Hale and the London
Underground



47 minutes

To London Liverpool Street and the
heart of London's financial district



52 minutes

To Oxford Circus



London Stansted has two major catchments: North London, East London & East of England



2 Major Cities: London and Cambridge



25 Million people living within 2 hour drive



In the centre of the **UK Innovation Corridor**



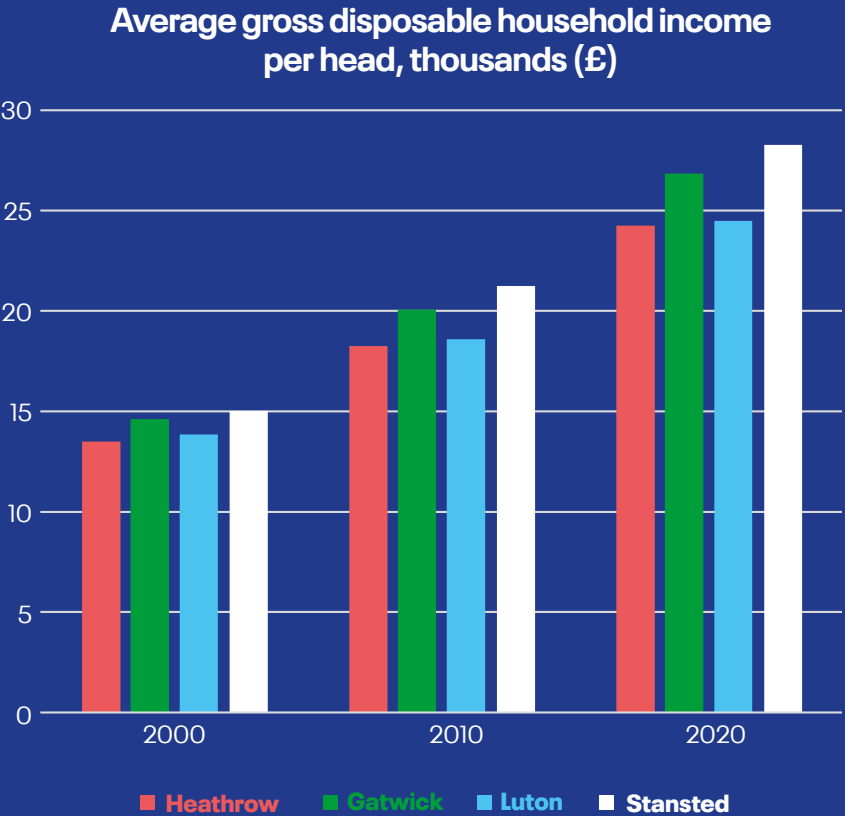
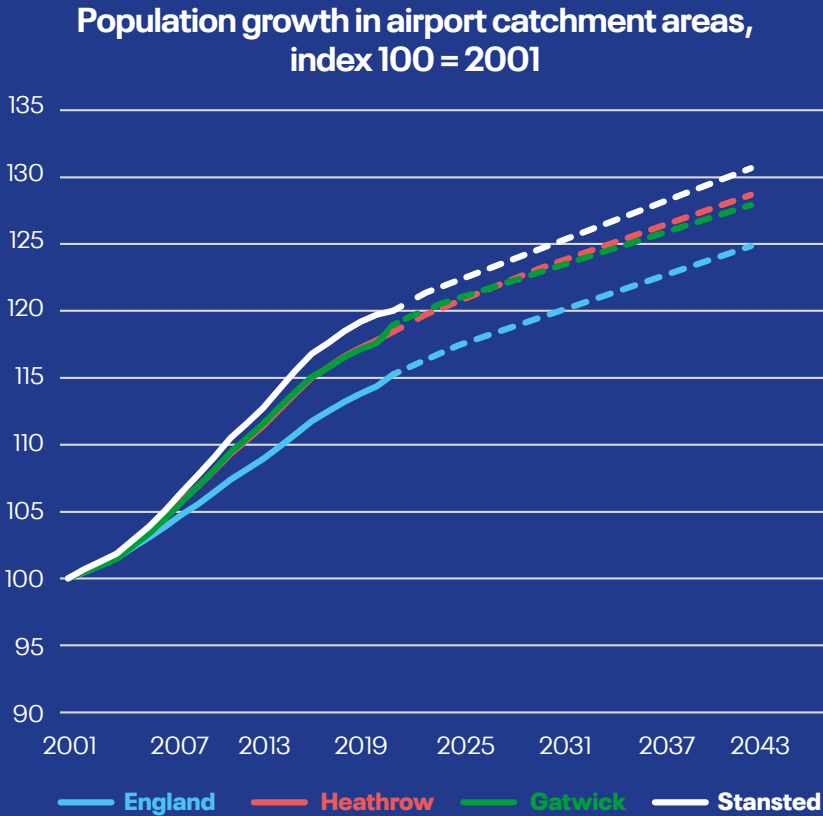
Customers primarily originate from **Greater London, Essex** and other counties in the **East of England**.



In Greater London, most customers using Stansted originate from boroughs **located north of the Thames**



Stansted's catchment area has the highest disposable income and is set to grow at the fastest rate of all London airports over the next 20 years

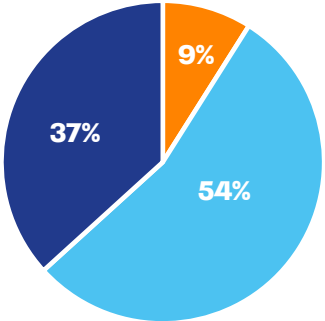




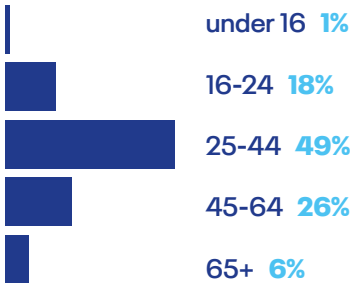
London Stansted's customer profiles

Purpose of travel

- Business
- Leisure
- VFR



Age



Destinations



Nationality



London Stansted

At 43 million passengers, London Stansted will be the busiest single terminal, single runway airport in Europe. London Stansted will have more annual footfall than some of the UK's largest shopping centres.

Shopping Centre	Annual Footfall
Westfield Stratford	51 million
Arndale Centre Manchester	40 million
Bullring, Birmingham	39 million
Westfield Shepards Bush	39 million
Eldon Square, Newcastle	36 million
St Davids, Cardiff	29.2million
Liverpool ONE	29 million
Bluewater, Essex	28 million
London Stansted	21.5 million
Centre MK	21 million
Lakeside , Essex	20 million
Trinity, Leeds	20 million
St James Quarter , Edinburgh	18.9 million
Grand Arcade, Cambridge	17 million
Westgate Oxford	16.5 million
Glasgow Fort	16 million
Bicester Village, Oxford	7.9 million



Retail brand mix

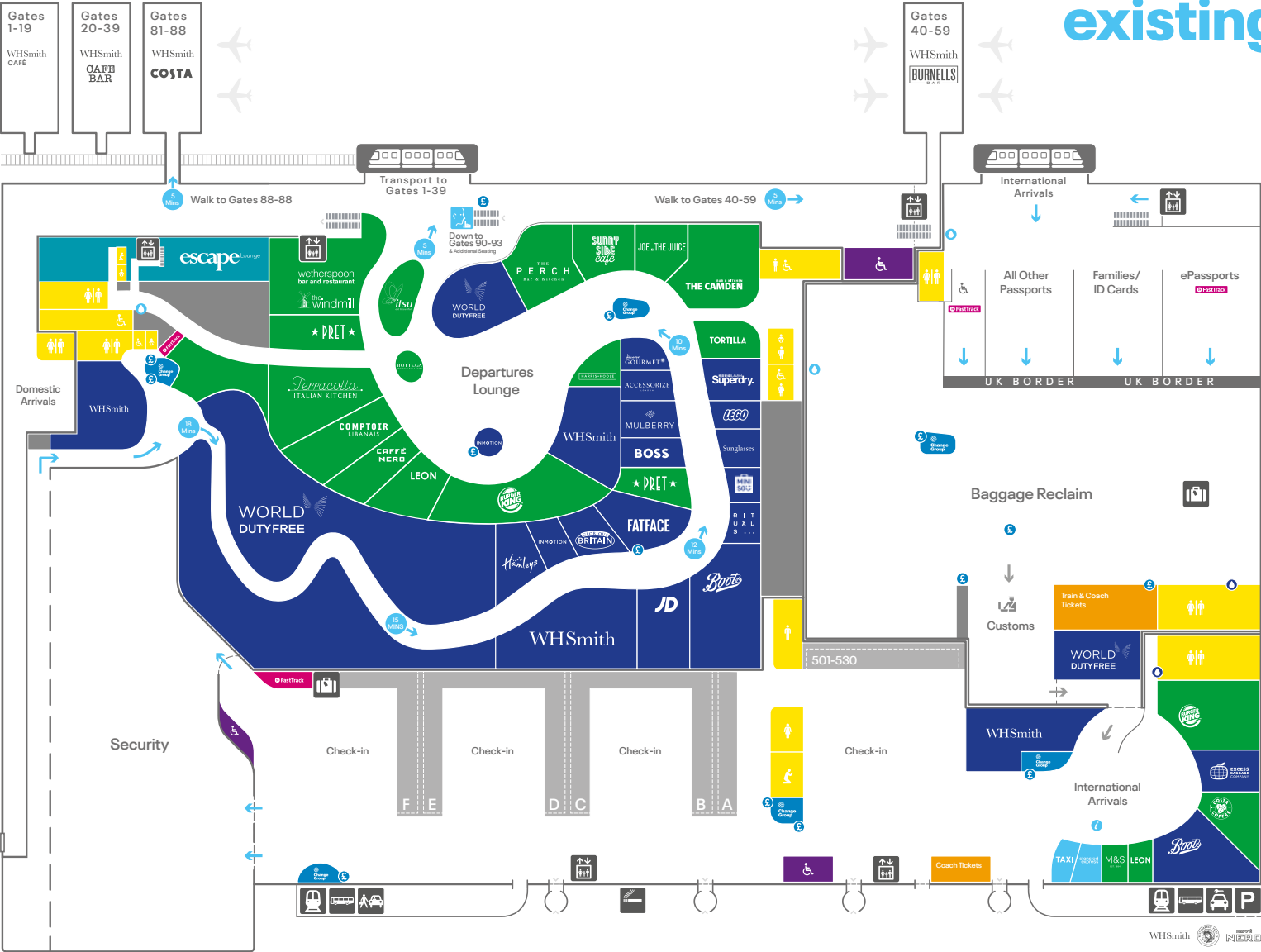
 WORLD DUTYFREE	WHSmith	BOSS	CAFFÈ NERO	HARRIS + HOOLE
Superdry. 極度乾燥(しなさい)	Hamleys	INMOTION	COMPTOIR LIBANAIS	★ PRET ★
COSTA COFFEE	LEGO	Krispy Kreme	Terracotta ITALIAN KITCHEN	THE CAMDEN BAR & KITCHEN
RITUALS ...	GLORIOUS BRITAIN	FATFACE	wetherspoon bar and restaurant the windmill	
Boots	TORTILLA	ACCESSORIZE LONDON	BOTTEGA PROSECCO BAR & CAFE	
LEON	Sunglasses	MULBERRY	itsu eat beautiful	BURGER KING
CAFE BAR	SUNNY SIDE cafe	JD	BURNELLS BAR	MINI SOÜ



**Watch our
retail video**



London Stansted existing departure lounge



Transforming London Stansted

In 2021, London Stansted was granted permission to expand, allowing for 43 million customers to pass through its doors each year. However, the current terminal's infrastructure is nearing capacity. Without investment and expansion, facilities will not be able to meet the forecasted growth over the next decade.

To support this growth, the airport is investing in a multi-million pound transformation programme. This will provide the space and capacity needed to ensure an unmatched experience at every touchpoint, and allow for up to 7,500 customers to pass through a single terminal each hour.



Watch the
video



London Stansted | We're Evolving

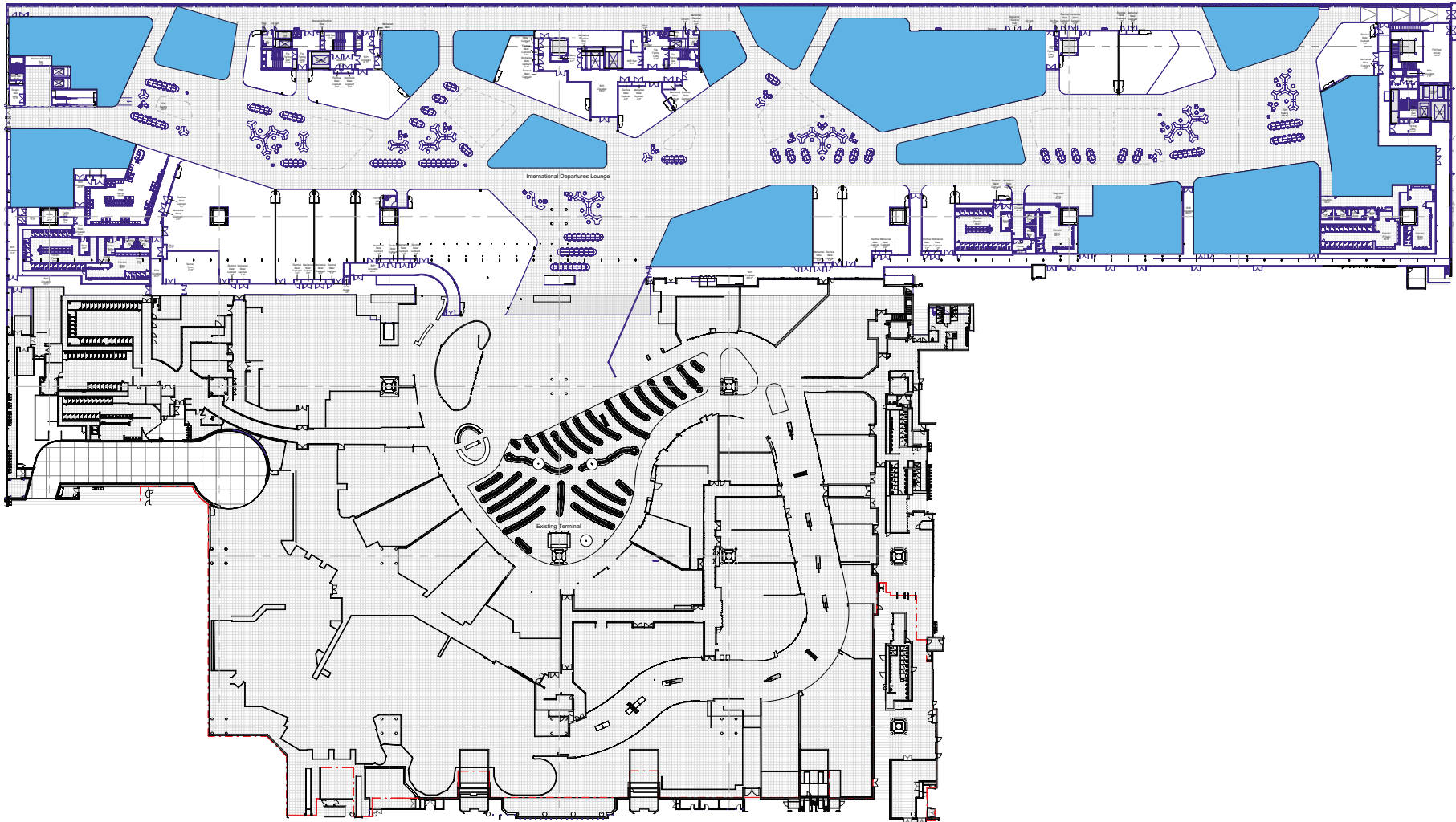
Concept design



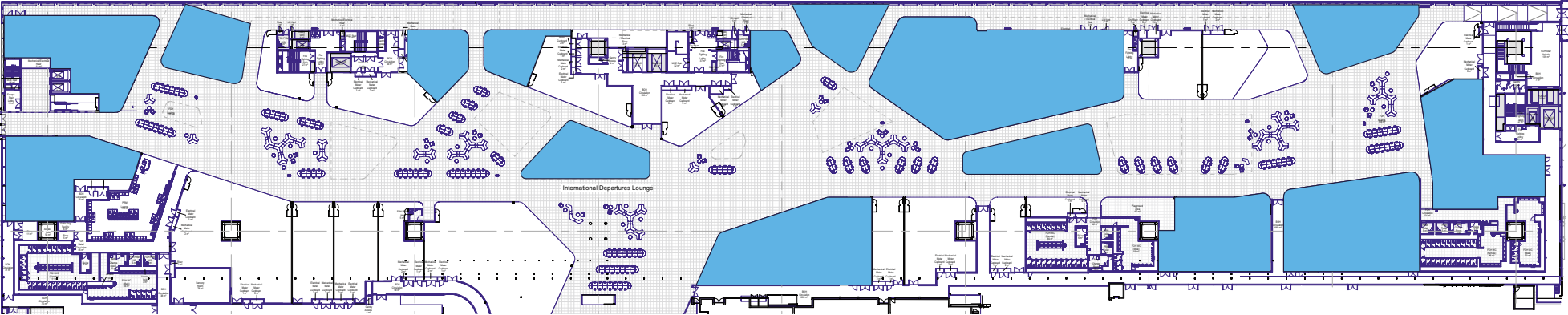
Concept design



Proposed design of north extension

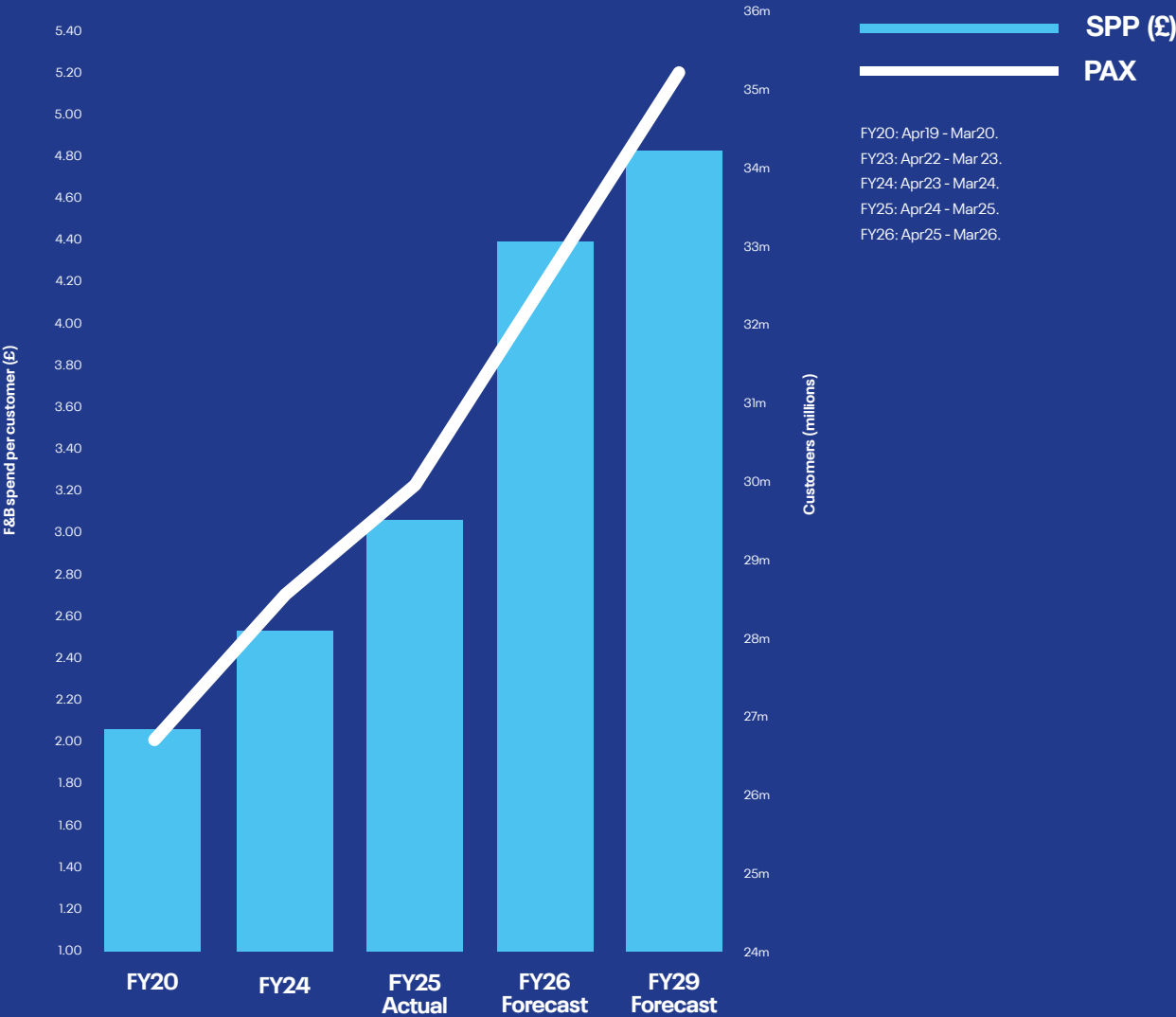


Food & Beverage opportunities





Customer growth and F&B spend per customer

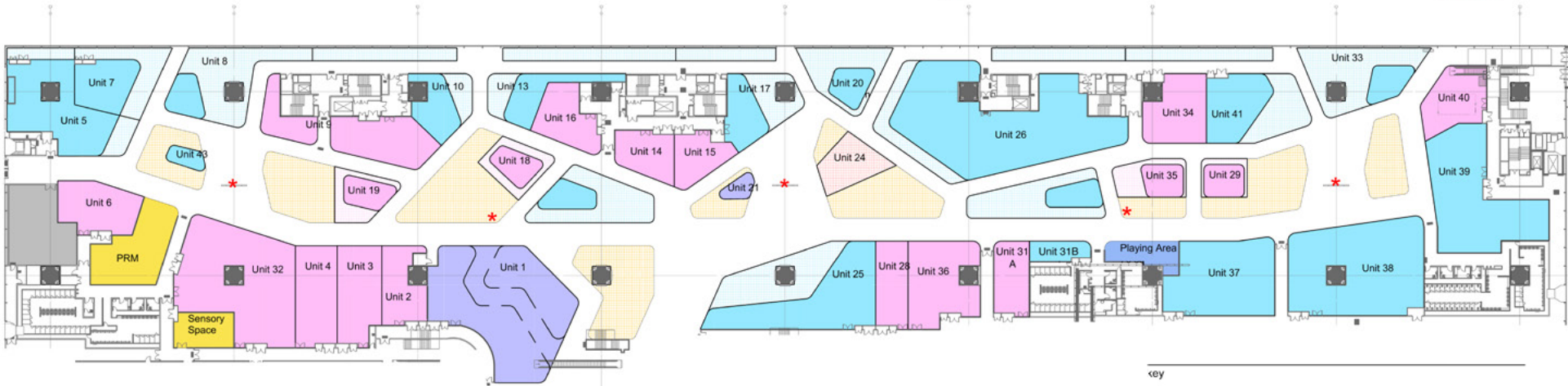
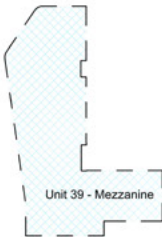
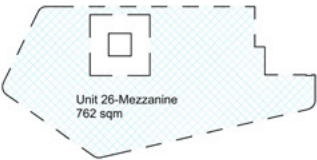
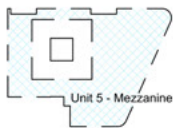


F&B opportunities

Unit Number	Category	Total SQM	Operational SQM	Seating SQM*	Mezanine	Extract
6	Casual Dining	301	301			
13	Pan Asian Healthy Fast	214	89	125		No
38	Casual Dining	454	454			Yes
25	Family friendly food led pub/ casual dining	450	282	168		
5	Drinks Led Bar	775	350	63	335	Yes
41	Drinks Led Bar	314	139	175		No
10	Artisinal Coffee/ Bread	198	90	108		No
27	Branded Coffee	191	50	141		No
20	Premium Drinks Led Bar	157	50	107		No
26	Iconic Mezzanine Unit	1390	715	150	620	Yes
37	Fast Food - Chicken Led	300	300			Yes
8	Healthy Fast	229	50	179		No
17	Artisinal Bread	207	89	118		No
33	Healthy Fast	224	50	174		No
22	JV Led Café	195	50	145		No
39	Drinks Led Bar	790	365		425	Yes
31A	Sweet Treat - Grab and Go	21	21			No
31B	Sweet Treat - Grab and Go	21	21			No



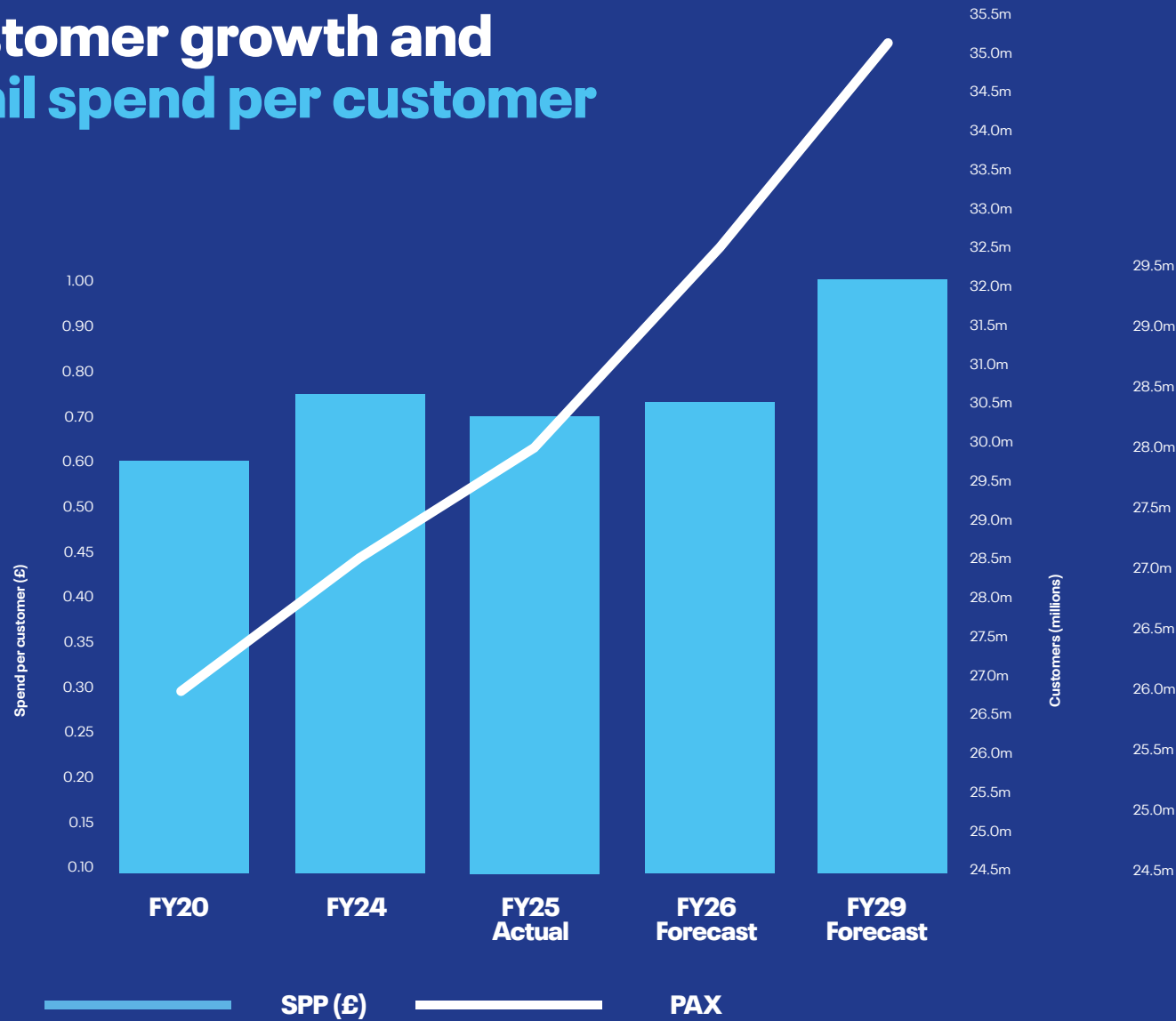
Retail opportunities



- key
- Retail Unit
 - Duty Free Unit
 - F&B Unit
 - F&B Seating
 - Seating Area
 - PRM / Sensory Space
 - Playing Area
 - FIDS



Customer growth and retail spend per customer



FY20: Apr19 - Mar20, FY24: Apr23 - Mar24, FY25: Apr24 - Mar25, FY26: Apr25 - Mar26.

Retail opportunities

Unit Number	Category	Total SQM	Operational SQM	Space outside of island demise
31	Bookshop	101	101	
9	Athleisure	239	239	
35	Souvenir/Gifting	100	50	50
28	Childrens Accessorise /Gifts	107	107	
16	Premium High Street / Entry Luxury Fashion or Accessories	122	122	
3	High Street Fashion	160	160	
4	Athleisure / High Street Fashion	160	160	
36	Toys	206	206	
24	Test Space	100	50	50
43	Pop Up	25	25	

* Restrictions apply on space outside of the unit 'operational demise'.



London Stansted

3 year phasing



**Autumn
2025**

Tender launches for
3 F&B mezzanine units



**Spring
2026**

Tender launches for Retail
and remaining F&B units



**Autumn
2028**

North Extension
opens for trade



Contact our team to be part of something amazing

Contact the London Stansted retail team:

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