

Oct 25 - Mar 26

| | Standard (waiting time once PRM made themselves known) | Target | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | Mar-26 | Standard (time assistance available at gate or aircraft side from arrival on chocks) | Target | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | Mar-26 |
|----------------|--|--------|---------------|--------------|--------------|--------------|--------------|--------------|---|--------|---------------|--------------|--------------|--------------|--------------|--------------|
| Pre-booked | Total PRMs | | 14,024 | 8,240 | 9,562 | 7,705 | 7,201 | 8,758 | Total PRMs | | 14,477 | 8,911 | 9,140 | 7,281 | 6,906 | 8,116 |
| | 10 mins | 80% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 5 mins | 80% | 85.54% | 92.28% | 83.84% | 92.83% | 93.44% | 93.19% |
| | 20 mins | 90% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 10 mins | 90% | 93.82% | 96.91% | 92.46% | 97.01% | 97.92% | 97.35% |
| | 30 mins | 100% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 20 mins | 100% | 99.05% | 99.83% | 99.04% | 99.91% | 99.86% | 99.95% |
| Non pre-booked | Total PRM | | 3,472 | 2,598 | 2,982 | 2,549 | 2,474 | 3,018 | Total PRMs | | 4,039 | 2,768 | 2,782 | 2,599 | 2,327 | 2,695 |
| | 25 mins | 80% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 25 mins | 80% | 98.17% | 98.00% | 98.31% | 99.37% | 97.84% | 99.43% |
| | 35 mins | 90% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 35 mins | 90% | 98.86% | 99.11% | 99.64% | 99.88% | 98.68% | 99.92% |
| | 45 mins | 100% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 45 mins | 100% | 99.01% | 99.70% | 99.89% | 99.96% | 99.96% | 100.00% |