



Creating a  
sustainable future for all

## Managing Director introduction – Chris Woodroffe

# Creating a sustainable future

**I am pleased to welcome you to Manchester Airport's Sustainability Report 2025/26.**

**As we report on the first year of our new Sustainability Strategy: Creating a sustainable future for all, I am proud of the significant progress we have made in protecting our environment and placing our communities at the heart of everything we do.**

Across this reporting year, we continued to deliver initiatives which drive forward our target of net zero carbon operations by 2038. This included rolling out HVO fuelled landside operational vehicles including bus services connecting car parks to terminal buildings. We recognise our role in driving aviation to its target of net zero flight by 2050. I was pleased to see the UK exceed the Government's Sustainable Aviation Fuel (SAF) mandate of 2% in 2025, with SAF accounting for 2.4% of UK aviation fuel. We also welcomed support worth £4.5m from the Government's Advanced Fuel Fund for Essar and NorthPointe Energy who are developing SAF projects at Stanlow – which has an existing direct fuel pipeline to Manchester Airport.

Demonstrating the collaborative approach needed to decarbonising aviation, I was pleased to welcome then Mayor of Greater Manchester, Andy Burnham, and other political and industry partners from across the North West to a roundtable we hosted in our role as part of Sustainable Aviation. It was pleasing to discuss how we can accelerate aviation decarbonisation – ensuring the region benefits from transition to net zero.

I was also delighted to see our teams recognised for their commitment to protecting our natural environment through the prestigious Green Apple Environment Award. The award recognised our innovative biodiversity work, including the successful translocation of ancient woodland species from areas near our airfield to help enhance and restore other woodland habitats.

As a major employer across the North – supporting more than 45,000 jobs across our airport site – I am proud of the industry-leading approach we take to create meaningful skills and employment opportunities for people across our region. This year in an industry first delivered by Manchester Airports Group, we held our inaugural Careers Festival – welcoming more than 500 local young people to connect with 40 on-site employers to learn more about the wide range of career opportunities available within our sector. I was also pleased to launch our new Skills Hub earlier this year, which builds on the long-term success of our Airport Academy and is expected to engage with and support 4,000 people over the next five years through pre-employment programmes.

With a strong commitment to delivering positive impact across our region, we continued to build constructive relationships with our local communities during the year. Our engagement programme was designed to respond to the issues and opportunities most important to our stakeholders, helping to ensure their voices inform our approach. Through a blend of in-person and online engagement activities, we hosted and attended 19 community events throughout the reporting period.

During the reporting period, our Community Trust Fund donated more than £128,500 to local projects and charitable causes, while 100% of our leaders volunteered in their local communities to deliver meaningful benefits across our region.

With the completion of our decade-long transformation programme and increasing passenger numbers, our commitment to creating a sustainable future has never been more important as we continue to invest, grow and serve the region.

I thank colleagues across Manchester Airport whose dedication, expertise and ambition are helping to create a more sustainable future. Their actions are fundamental to the progress we have made so far, and I look forward to building on this momentum as we continue to deliver our sustainability programme in the years ahead.

**Chris Woodroffe**  
Managing Director



# Protecting our Environment

## DECARBONISING AVIATION



# 10%

emissions increase during the period in operational Scope 1 & 2 (market-based), driven by the opening of the airport's new Terminal 2

# 100% HVO fuel

All of our landside operational vehicles have successfully transitioned to 100% biodiesel renewable fuel

# 100%

renewable electricity used

## RESPONSIBLE RESOURCES



# 100%

of waste diverted from landfill

# 25%

of waste reused or recycled

## PROTECTING NATURE



# 100%

compliance with water and wastewater discharge limits

# 18%

of volunteering supporting nature-based projects

For more information on how we're delivering our Protecting our Environment targets, see our full Group report [here](#).



## CASE STUDY

### PROTECTING NATURE

## GREEN APPLE ENVIRONMENT AWARD

In April, Manchester Airport received the prestigious Green Apple Environment Award. The award celebrated a project completed by the airport's environment team to spread ancient woodland species found in unique conditions near the airfield into neighbouring parts of the local area, improving biodiversity of other woodlands.

In collaboration with Styles Ecology, the team translocated a number of key indicator species including bluebells, wild garlic and wood anemones, from the Cotteril Clough ancient woodland into nearby woodlands and wild spaces. Cotteril Clough, the city of Manchester's only Site of Special Scientific Interest (SSSI), is located partly on Manchester Airport's land and boasts a huge variety of rare native flora and fauna. This project will speed up the dispersal of these key species into woodlands in other areas of Greater Manchester and Cheshire. The award, which has been running for more than three decades, recognises the best and most innovative environmental schemes on the planet, rewarding and promoting environmental best practice.

# Community at our Core

## OPPORTUNITY FOR ALL

# 10,000

visitors at Manchester Airport AeroZone since it opened

# 6,000+

people supported by the Manchester Airport Academy

# 4,000

local young people to be supported through the new Manchester Airport Skills Hub over the next five years

# 11

apprentices became the first cohort to graduate from the unique Aviation Ground Specialist course



# 10 years

of partnership with Pure Innovations, a local charity that works with businesses to support young people with special educational needs and disabilities (SEND). More than 60 young people have gone in to paid employment since the partnership began.

## CASE STUDY

### OPPORTUNITY FOR ALL

## AVIATION CAREERS FESTIVAL

Providing a platform for young people to understand the diverse roles available to them within the aviation industry is critical to our innovative approach to education and skills.

In an industry first building on our year-round Aerozone and Academy activities, we hosted a Careers Festival, an engaging and interactive event focused on providing young people the opportunity to see for themselves the careers available to them.

The festival was funded by the Department of Transport and the Civil Aviation Authority's 'Reach for the Sky' fund – which works to inspire future aviation talent and improve awareness of the sector among young people.

More than 500 students attended the festival with more than 40 employers offering interactive activities to explore the diverse range of roles available in the aviation industry.



For more information on how we're delivering our Opportunity for All targets, see our full Group report [here](#).



# Community at our Core

## LOCAL VOICES

**£120,900+**  
donated to local initiatives by  
our Community Trust Fund

**100%**  
of leaders volunteered

**4,300+**  
hours volunteered by  
colleagues across local  
charities and projects

## LOCAL VOICES

**870+**  
noise complaints

**91%**  
aircraft departure track compliance

**94%**  
continuous climb operations

For more information on how we're  
delivering our Local Voices targets,  
see our full Group report [here](#).



## CASE STUDY

### LOCAL VOICES

## MANCHESTER AIRPORT COMMUNITY TRUST FUND

For more than two decades, our Community Trust Fund has supported local communities surrounding our airport. Donations ensure that organisations can continue providing vital services for local people and nurture the ecosystem of communities.

Throughout this reporting period, more than £120,900 was donated to 75 local beneficiaries and since it was set up in 1997, the Fund has contributed a total of more than £4m.

One of this year's beneficiaries, Greater Manchester Blood Bikes, received £3,000 towards updated safety equipment.

Russ Harrison, Chair of Greater Manchester Blood Bikes said:

**"This grant will help keep our volunteer riders safe as they carry out their vital work delivering medical supplies to NHS facilities across the region."**

**"Greater Manchester Blood Bikes is a charity that relies heavily on the generosity of the public and businesses and the commitment of our wonderful volunteers to keep our service running for the benefit of those who need our help".**



# Manchester Airport

## Performance tables

KEY:  Improved year-on-year performance  No significant year-on-year change  Year-on-year performance has worsened

### PROTECTING OUR ENVIRONMENT

| DECARBONISING AVIATION                                                                                                                                                                                                                          | KPI                                                                                  | FY26      | FY25      | YOY%   | PERFORMANCE                                                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------|-----------|--------|---------------------------------------------------------------------------------------|
| Against a 2019 baseline, MAG emissions (Scope 1 and 2) reduced by 48% by 2030 and net zero by 2038.                                                                                                                                             | Market-based emissions (tCO <sub>2</sub> e).                                         | 7,551     | 6,874     | 9.8%   |    |
| All our airports' electricity will be sourced from renewable generation through our Renewable Energy Guarantees of Origin (REGO) backed supply. (For our operations outside of the UK, this will be subject to availability) <sup>1</sup> .     | Renewable electricity as a % of total electricity consumed.                          | 100.0%    | 100.0%    | 0.0%   |    |
| Renewable electricity generation directly connected to our airports will increase, accounting for 30% of our consumption by 2035 <sup>1</sup> .                                                                                                 | Directly connected renewable electricity as a % of total consumption.                | 0.0%      | 0.0%      | 0.0%   |    |
| We will transition to sourcing biomethane through Renewable Gas Guarantee of Origin (RGGO) certificates, our target is to match 100% of our natural gas consumption with biomethane by 2030 <sup>1</sup> .                                      | Biomethane as a % of total gas consumed.                                             | 32.2%     | 24.2%     | 33.1%  |    |
| Maintain carbon neutral status through purchase of offsets and transitioning to purchase carbon removals so that, by 2030, they address 50% of our residual market-based emissions (Scope 1 and 2), increasing to 100% by 2038 <sup>2,3</sup> . | % of (Scope 1 and 2) market-based emissions addressed by carbon removals.            | 0.0%      | NEW KPI   | –      | –                                                                                     |
| Reduce emissions per revenue tonne kilometre from aircraft departing MAG airports from 767g CO <sub>2</sub> e to below 607g CO <sub>2</sub> e, between 2019 and 2035, a 21% improvement <sup>4</sup> .                                          | Scope 3 aircraft emissions as grammes CO <sub>2</sub> e per revenue tonne kilometre. | 711       | 729       | -2.5%  |    |
| From 2025 we will use HVO in all our compatible airport vehicles <sup>2</sup> .                                                                                                                                                                 | HVO as proportion of total diesel consumed for MAG vehicles.                         | 23.1%     | NEW KPI   | –      | –                                                                                     |
| Publish a detailed carbon account annually, including for MAG's airports an estimate of emissions from aircraft operations at our airports and more widely other material Scope 3 emissions.                                                    | Scope 3 emissions (market-based, tCO <sub>2</sub> e).                                | 3,319,852 | 3,254,962 | 1.9%   |    |
| By 2030, we will transition to a fleet of ultra-low emission vehicles (ULEVs) (where suitable vehicles are available to meet the specific needs of our operations) <sup>2</sup> .                                                               | ULEV as proportion of total vehicles in MAG fleet.                                   | 10.6%     | NEW KPI   | –      | –                                                                                     |
| By 2027, measure and report the carbon footprint of suppliers accountable for at least 60% of supply chain spend and engage with suppliers to reduce their emissions <sup>2,5</sup> .                                                           | Supply chain (Scope 3 – Category 1 & 2) emissions (tCO <sub>2</sub> e).              | 102,134   | 129,943   | -21.4% |   |
|                                                                                                                                                                                                                                                 | % of supply chain spend for which emissions are reported.                            | 100.0%    | 100.0%    | 0.0%   |  |

#### Footnotes:

- MAG proactively chooses to purchase renewable electricity and biomethane which are backed by Renewable Energy Guarantees of Origin and Renewable Gas Guarantees of Origin. To demonstrate the climate impact of our procurement decision MAG 'dual report' our location and market-based greenhouse gas emissions. This approach follows best practice outlined in the World Resources Institute Greenhouse Gas Protocol and guidance issued by the UK Government, more information can be found in our Emissions Report [here](#).
- New KPI introduced as part of MAG's 2025–2030 Sustainability Strategy. Comparative FY25 data is therefore not available.
- In FY26 MAG launched a procurement process to establish a framework to supply carbon offsets and removals. This is expected to complete in FY27.
- Previously reported as a 27% improvement against a 2019 baseline of 826 gCO<sub>2</sub>e/RTK. Following a re-baselining exercise utilising a revised methodology with improved flight and payload data, the 2019 figure has been restated to 767 gCO<sub>2</sub>e/RTK. The 2035 target value of below 607 gCO<sub>2</sub>e/RTK is unchanged and remains aligned to the Jet Zero Strategy (2022). The lower restated baseline reduces the percentage improvement to 21% over the stated period; the level of ambition is unchanged.
- Please find more information, including our methodology and reporting scope, regarding supply chain emissions in our Emissions Report [here](#).

# Manchester Airport continued

## Performance tables continued

KEY:  Improved year-on-year performance  No significant year-on-year change  Year-on-year performance has worsened

| DECARBONISING AVIATION                                                                                                                                                                      | KPI                           | FY26 UPDATE                                                                                                                                                                                                                                        |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Implement Future Airspace Programme, reporting progress.                                                                                                                                    | Narrative reporting annually. | Please refer to the 'Airspace Modernisation' section of page 11 of MAG's Sustainability Report <a href="#">here</a> .                                                                                                                              |
| Integrate MAG airports into the emerging hydrogen distribution network.                                                                                                                     | Narrative reporting annually. | MAG collaborates with industry partners, academic institutions and sector stakeholders to support the development of emerging low carbon technologies. This includes sponsorship of PhD research focusing on hydrogen infrastructure and aviation. |
| Support climate research, focusing on aircraft fuels and non-CO <sub>2</sub> emissions.                                                                                                     | Narrative reporting annually. | Please refer to the 'Shaping thinking of decarbonisation' section of page 13 of MAG's Sustainability Report <a href="#">here</a> .                                                                                                                 |
| Enable travellers to make informed, sustainable travel choices by developing carbon footprint management tools, promoting sustainable travel alternatives, and running awareness campaigns. | Narrative reporting annually. | Planned for delivery in future years, with progress to be reported in MAG's FY27 Sustainability Report.                                                                                                                                            |

| PROTECTING NATURE                                                                                                                                                                                                                               | KPI                                                       | FY26                                                                                                                                                                        | FY25    | YOY% | PERFORMANCE                                                                         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------|-------------------------------------------------------------------------------------|
| Where they can demonstrate appropriate accreditation, support nature-based projects, through our portfolio of carbon offsets and removals <sup>1,2</sup> .                                                                                      | % of carbon offsets/removals nature-based.                | <b>0.0%</b>                                                                                                                                                                 | NEW KPI | –    | –                                                                                   |
| Support nature-based projects through our portfolio of volunteering opportunities <sup>1,3</sup> .                                                                                                                                              | % of volunteering hours supporting nature-based projects. | <b>49.1%</b>                                                                                                                                                                | NEW KPI | –    | –                                                                                   |
| Achieve 100% compliance with all environmental permits to discharge to watercourse or sewer.                                                                                                                                                    | Trade effluent compliance.                                | <b>100.0%</b>                                                                                                                                                               | 100.0%  | 0.0% |  |
|                                                                                                                                                                                                                                                 | Surface water compliance.                                 | <b>100.0%</b>                                                                                                                                                               | 98.2%   | 1.8% |  |
| Adopting the recommendations of the Taskforce for Nature-Related Disclosures, assess the risks and opportunities posed by nature, publishing the results in our 2027 Annual Report and Financial Statement and regularly disclosing thereafter. | Narrative reporting annually.                             | Please refer to page 69 of MAG's 2025–26 Annual Financial Report to see our TNFD aligned reporting.                                                                         |         |      |                                                                                     |
| Establish a nature forum at each of our airports.                                                                                                                                                                                               | Narrative reporting annually.                             | MAG is planning to establish dedicated nature forums in FY27, providing a structured mechanism for engagement, knowledge sharing and input into nature-related initiatives. |         |      |                                                                                     |
| Undertake baseline biodiversity assessment of each of our airport sites by 2026.                                                                                                                                                                | Narrative reporting annually.                             | Biodiversity assessments for each airport have been undertaken and more details can be found in the TNFD of MAG's 2025–26 Annual Financial Report starting on page 69.      |         |      |                                                                                     |
| Achieve certification to the Wildlife Trust's Biodiversity Benchmark by 2028.                                                                                                                                                                   | Narrative reporting annually.                             | More information will be provided closer to the planned target implementation date.                                                                                         |         |      |                                                                                     |

### Footnotes:

1 New KPI introduced as part of MAG's 2025–2030 Sustainability Strategy. Comparative FY25 data is therefore not available.

2 In FY26 MAG launched a procurement process to establish a framework to supply carbon offsets and removals. This is expected to complete in FY27.

3 Nature-based volunteering projects include litter picking, gardening, tree planting, conservation projects, animal care and the removal of invasive species. More information on our full volunteering programmes can be found in the Local Voices section of this report.

## Manchester Airport continued

### Performance tables continued

**KEY:**  Improved year-on-year performance  No significant year-on-year change  Year-on-year performance has worsened

| RESPONSIBLE RESOURCES                                                                                                                                            | KPI                                     | FY26          | FY25    | YOY%  | PERFORMANCE                                                                         |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|---------------|---------|-------|-------------------------------------------------------------------------------------|
| Against a baseline of 2024, improve energy demand per passenger by 15% by 2030 and 30% by 2035 <sup>1</sup> .                                                    | Energy consumption per passenger (kWh). | <b>3.8</b>    | 3.9     | -3.0% |  |
| Introduce a programme of water conservation, and by 2026, establish a quantified target to reduce potable water per passenger <sup>1,2</sup> .                   | Potable water per passenger (litres).   | <b>24.8</b>   | NEW KPI | –     | –                                                                                   |
| Increase the proportion of our airport waste that is reused or recycled to 80% by 2030, with a long-term objective to operate waste free airports <sup>3</sup> . | % of waste reused OR recycled.          | <b>24.8%</b>  | 25.8%   | -3.9% |  |
| We will maintain 100% landfill diversion for our airport waste, achieving accreditation to the appropriate standard by 2027.                                     | % of waste diverted from landfill.      | <b>100.0%</b> | 99.6%   | 0.4%  |  |

#### Footnotes:

<sup>1</sup> New KPI introduced as part of MAG's 2025–2030 Sustainability Strategy. Comparative FY25 data is therefore not available. FY26 data represents a record of consumption only.

<sup>2</sup> MAG is working towards our commitment to establish a water conservation target by the end of FY27, as outlined in MAG's Sustainability Strategy.

<sup>3</sup> Please see the Waste section of this report on page 16 for more information on how MAG are working to increase the proportion of waste that is reused or recycled. Note: Our objective to operate waste free airports is for facilities management waste only and does not include airline cabin and construction waste.

# Manchester Airport continued

## Performance tables continued

KEY:  Improved year-on-year performance  No significant year-on-year change  Year-on-year performance has worsened

### COMMUNITY AT OUR CORE

| OPPORTUNITY FOR ALL                                                                                                                                                                                                                               | KPI                                                                      | FY26                                                                                | FY25       | YOY%   | PERFORMANCE                                                                         |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|-------------------------------------------------------------------------------------|------------|--------|-------------------------------------------------------------------------------------|
| By 2030, our Airport Academies will support 3,500 job seekers and engage with at least 100,000 people <sup>1,2</sup> .                                                                                                                            | Total number of people supported by the Airport Academy.                 | <b>6,046</b>                                                                        | 4,091      | 47.8%  |  |
|                                                                                                                                                                                                                                                   | Total number of job seekers trained by the Airport Academy.              | <b>350</b>                                                                          | 449        | -22.0% |  |
| Through new training programmes targeting people with physical and mental health challenges, care leavers and older people, by 2030, 75% of learners on our pre-employment programmes will be from groups defined as disadvantaged <sup>3</sup> . | Percentage of learners trained at the Academy from disadvantaged groups. | <b>55.7%</b>                                                                        | 85.5%      | -34.9% |  |
| By 2030, our education programmes will support at least 70,000 young people, with at least 50% of those benefitting being from priority schools and colleges <sup>4,5</sup> .                                                                     | Number of young people supported.                                        | <b>12,295</b>                                                                       | 9,000      | 36.6%  |  |
|                                                                                                                                                                                                                                                   | Total number of students visiting Aerozone.                              | <b>2,848</b>                                                                        | 2,810      | 1.4%   |  |
|                                                                                                                                                                                                                                                   | % Aerozone visitors from priority schools/colleges.                      | <b>88.3%</b>                                                                        | 71.6%      | 23.3%  |  |
| We will introduce a virtual insights and work experience programme, supporting 500 young people by 2030.                                                                                                                                          | Number of work experience students.                                      | <b>61</b>                                                                           | 29         | 110.3% |  |
| We will evolve our Meet the Buyers programme, achieving £20 million in sales for local companies by 2030.                                                                                                                                         | Value of contracts let through Meet the Buyers.                          | <b>£30,501,000</b>                                                                  | £6,359,500 | 379.6% |  |
| We will measure and report the proportion of our supply chain spend with local suppliers <sup>6</sup> .                                                                                                                                           | Supply chain spend with local suppliers.                                 | <b>30.7%</b>                                                                        | 31.3%      | -1.9%  |  |
| By 2028 we will estimate and report the social value of our programmes <sup>7</sup> .                                                                                                                                                             | Social value KPIs to be set.                                             | More information will be provided closer to the target planned implementation date. |            |        |                                                                                     |
| We will continue to work with our partners to explore options for a skills hub at Manchester Airport, with a target of developing a new facility within the next five years.                                                                      | Narrative reported annually.                                             | More information will be provided closer to the target planned implementation date. |            |        |                                                                                     |

#### Footnotes:

- <sup>1</sup> 'Support' is delivered face-to-face and virtually and includes a range of skills and education services such as formal training, employment inductions, CV guidance, job referrals, assisting with job applications, mock interviews, providing information on access to traineeships and apprenticeships, career talks to schools and colleges, outplacement support, and signposting to external agencies and charity/community groups.
- <sup>2</sup> The reduction is primarily due to Manchester Academy providing additional preparatory courses in FY25 to support learners before they enrolled on our programmes.
- <sup>3</sup> 'Disadvantaged Groups' include: those who have any form of disability or an illness or condition that makes it more difficult for them to secure employment; including people who have not worked for a long period of time (over one year); parents returning to work; and young people who have been in care.
- <sup>4</sup> 'Support' for young people is delivered through a range of education and employability initiatives, including education programmes, careers fairs, career talks, and visits to MAN's Aerozone.
- <sup>5</sup> Priority schools' are those within a 20-mile radius of Manchester Airport (those most impacted by our operations).
- <sup>6</sup> MAG cannot by law stipulate criteria for suppliers based on size or locality due to required compliance with the Procurement Act 2023 which requires fair and open competition with all contracts advertised over published thresholds for goods, works and services MAG encourages local and SME engagement for smaller contracts, or via 'tiering' into our main appointed contractor.
- <sup>7</sup> New KPI introduced as part of MAG's 2025–2030 Sustainability Strategy. Comparative FY25 data is therefore not available. More information will be provided closer to the target planned implementation date.

# Manchester Airport continued

## Performance tables continued

KEY:  Improved year-on-year performance  No significant year-on-year change  Year-on-year performance has worsened

| LOCAL VOICES                                                                                                                                                                                                                                        | KPI                                                                 | FY26                                                                                                                       | FY25     | YOY%   | PERFORMANCE                                                                           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|----------|--------|---------------------------------------------------------------------------------------|
| Implement our airport noise action plans, including a 'freeze' and then progressive reduction in the number of noisier aircraft operating at night, and creating rules and financial incentives to encourage airlines to fly the quietest aircraft. | Average quota count of aircraft (23:00-07:00 night period) per ATM. | <b>0.38</b>                                                                                                                | 0.39     | -2.6%  |    |
| We will track and report our progress in mitigating the impacts of aircraft noise <sup>1,2</sup> .                                                                                                                                                  | Departure track compliance.                                         | <b>91.5%</b>                                                                                                               | 89.8%    | 1.9%   |    |
|                                                                                                                                                                                                                                                     | Continuous descent approach.                                        | <b>89.4%</b>                                                                                                               | 91.1%    | -1.9%  |    |
|                                                                                                                                                                                                                                                     | Continuous climb operations.                                        | <b>94.5%</b>                                                                                                               | 94.4%    | 0.1%   |    |
|                                                                                                                                                                                                                                                     | Population within daytime noise footprint (57 dB LAeq 16hr).        | <b>28,400</b>                                                                                                              | 29,100   | -2.4%  |    |
|                                                                                                                                                                                                                                                     | Population within night-time noise footprint (57 dB LAeq 8hr).      | <b>8,100</b>                                                                                                               | 10,900   | -25.7% |    |
|                                                                                                                                                                                                                                                     | Noise complaints.                                                   | <b>872</b>                                                                                                                 | 863      | 1.0%   |    |
|                                                                                                                                                                                                                                                     | Correlated noise complaints.                                        | <b>502</b>                                                                                                                 | 449      | 11.8%  |    |
|                                                                                                                                                                                                                                                     | Number of homes insulated.                                          | <b>31</b>                                                                                                                  | 26       | 19.2%  |    |
| Every MAG leader will contribute to our social value programme every year by undertaking volunteering, and we will continue to work towards our long-term aspiration that 30% of our colleagues participate in volunteering <sup>3</sup> .          | Leadership participation in volunteering.                           | <b>100.0%</b>                                                                                                              | 100.0%   | 0.0%   |    |
|                                                                                                                                                                                                                                                     | All colleague participation in volunteering.                        | <b>11.3%</b>                                                                                                               | 11.8%    | -4.2%  |  |
| By 2030, invest a minimum of £1.5 million to support local communities.                                                                                                                                                                             | Value of community fund grants awarded.                             | <b>£120,994</b>                                                                                                            | £125,582 | -3.7%  |  |
| Through our Future Airspace Programme, consult on and implement new flight paths for East Midlands and Manchester Airports by 2030, and for Stansted Airport consistent with the national programme established by the UK Airspace Design Service.  | Narrative reported annually.                                        | Please refer to the 'Airspace Modernisation' section on page 11 of MAG's FY26 Sustainability Report <a href="#">here</a> . |          |        |                                                                                       |
| Review and update our noise action plans in 2028, following consultation.                                                                                                                                                                           | Narrative reported annually.                                        | More information will be provided closer to the target planned implementation date.                                        |          |        |                                                                                       |

### Footnotes:

1 New KPI introduced as part of MAG's 2025-2030 Sustainability Strategy. Comparative FY25 data is therefore not available.

2 A correlated noise complaint is a complaint that has been matched by the Flight Evaluation Unit (FEU) to a specific aircraft. The FEU then investigates the flight to determine whether it was compliant, taking appropriate action where required.

3 This year MAG saw a decrease in all colleague volunteering participation and volunteering hours. MAG actively promote opportunities for our colleagues to volunteer offering colleagues up to two days a year of paid volunteering time and actively encouraging them to use it. An additional £7,736 was given through various sponsorship projects.



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