

	Standard (waiting time once PRM made themselves known)	Target	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25
Pre- booked	Total PRMs		11,022	15,176	14,234	12,008	15,086	16,132	Total PRMs		9,661	13,110	12,636	10,325	12,442	14,228
	10 mins	80%	100%	100%	100%	100%	100%	100%	5 mins	80%	93.92%	92.52%	92.09%	91.81%	92.00%	91.73%
	20 mins	90%	100%	100%	100%	100%	100%	100%	10 mins	90%	99.78%	99.86%	99.86%	99.85%	99.91%	99.18%
	30 mins	100%	100%	100%	100%	100%	100%	100%	20 mins	100%	99.95%	100.00%	99.96%	99.99%	100.00%	99.56%
Non pre- booked	Total PRM		3,458	3,573	3,729	3,735	3,735	3,661	Total PRMs		3,340	4,155	4,251	4,159	3,817	4,740
	25 mins	80%	100%	100%	100%	100%	100%	100%	25 mins	80%	97.19%	97.13%	97.10%	97.01%	96.62%	97.85%
	35 mins	90%	100%	100%	100%	100%	100%	100%	35 mins	90%	99.21%	99.06%	99.38%	99.26%	99.03%	99.03%
	45 mins	100%	100%	100%	100%	100%	100%	100%	45 mins	100%	99.97%	100.00%	100.00%	99.95%	99.97%	99.32%