

WELCOME

Hello and welcome to the autumn edition of our Community Flyer. As the temperatures start to dip, we've been reflecting on another record-breaking summer for Manchester Airport: almost 7 million passengers passed through our doors and our fantastic team worked hard to deliver a great experience for them.

We're committed to making sure Manchester has an airport our whole community can be proud of.

In the next few months, we're looking forward to completing our transformation of Terminal 2 and we have turned our attention to improving Terminal 3. Did you know you can keep informed of exciting developments

by following our social media channels?

In our last edition, we were excited to tell you about the launch of our new Sustainability Strategy and our new strategic pillars: Protecting the Environment and Community at our Core. In this issue, you can find out how our teams have begun implementing the actions from the new

strategy so that our local communities share in our Airport's success, whilst reducing our impact on the environment.





The aviation industry creates many economic benefits and social opportunities, despite a number of challenges such as climate change, air quality, noise disturbance and the rapidly changing security environment.

Our Corporate Social Responsibility promise is that when our business prospers, the regions and communities we serve will too. Our Strategy – Sustainable Future for All – builds on our strong track record for improving the way we operate as a business for the benefit of the communities, regions and environment around our airports.

As part of our ongoing commitment to the local community, we are dedicated to building and sustaining a positive dialogue with our neighbours by informing, involving, and publication of our annual Sustainability Reports, which detail how we have performed overall.







manchesterairport.co.uk | COMMUNITY AT OUR CORE

We are committed to addressing the issues which matter most to people living near us

FUTURE MANAGEMENT OF NIGHT NOISE

Over the summer we consulted with local stakeholders on the future management of night noise at Manchester Airport.

Overall, stakeholders were supportive of our proposals to strengthen the management of night noise and you can read more about this <u>here</u> or scan the QR code.





CTF PLEDGES £37,000 TO 21 LOCAL GOOD CAUSES

Community allotments, mental health charities and a community pantry were among those benefiting from our Community Trust Fund in our funding round in July.

The trustees carefully considered 35 applications totalling more than £85,000, making it one of our most hotly contested meetings. We were thrilled to be invited to the Water Adventure Centre to see their new Kayak's in action and even have a go ourselves!



SUMMER SUMMARY

This summer our Community
Engagement Team have been out
and about at various events in our
local area: from large events like the
Cheshire County Show and Hale Barns
Carnival to smaller local venues such
as the Wythenshawe Games, the Join
Together Festival in Cheadle, Knutsford
Mayday and Mobberley Rose Queen.

We've spoken to over 1,500 people

about the airport with topics of discussion ranging from barrierless forecourts, car parking and flight paths to our PRM provisions, Little Flyers Club and retail offerings. We're always happy to talk about the airport, and receiving first hand feedback from our neighbours which we can pass on to our colleagues at the airport is vital to our operation.









manchesterairport.co.uk | COMMUNITY AT OUR CORE

We are committed to creating quality employment and providing opportunities for all

A DECADE OF OPPORTUNITY: MORE YOUNG PEOPLE LAND JOBS THROUGH SUPPORTED INTERNSHIPS

This year marks 10 years of partnership between Manchester Airport and Pure Innovations, and we're celebrating with another milestone – nine young people with special educational needs and disabilities (SEND) have secured paid employment at the airport.

Since launching in 2015, our Supported Internships programme has offered 10-month, structured, work-based placements for 16 to 24-year-olds with SEND. Interns gain real-world experience with MAG or on-site partners, building skills and confidence to support long-term employment.

Over the past decade, the programme has helped more than 60 interns into paid roles, with 82% of Pure Innovations graduates still employed a year later.

One standout success is Jawariah Suleman, 20, from Stockport, who

completed her internship at Greggs in Terminal 1 and was offered a permanent role. "It's been amazing," said Jawariah. "I've learned so much and built my confidence." Her manager, Liam O'Brien, added: "Jawariah brings great energy and enthusiasm. We're thrilled to have her on the team."

Here's to another decade of opportunity!



AeroZone

BACK TO SCHOOL – BACK TO AEROZONE

We're delighted to welcome local schools back to AeroZone, our on-site education centre at Manchester Airport!

After a summer update, AeroZone is ready to inspire the next generation of aviation professionals. We're looking forward to hosting over 100 schools and colleges from across the North West for fun, interactive sessions that bring the world of aviation to life.



DWP VISIT TO MANCHESTER AIRPORT: CONNECTING COMMUNITIES TO CAREERS

Manchester Airport recently hosted colleagues from the Department for Work and Pensions (DWP) for a full-day tour, highlighting the wide range of careers available and the impact of the Airport Academy.

The Academy offers free training to jobseekers, helping them gain skills and secure employment across the airport. In the past year, 57% of learners progressed into work, showcasing the programme's success.

DWP representatives explored how the Academy builds confidence, provides qualifications, and prepares candidates for interviews. The visit aimed to strengthen collaboration and ensure DWP teams feel confident promoting airport roles and referring people to the Academy.

If you're looking for work at Manchester Airport, the Airport Academy could be your next step, visit here or scan the QR code.



HUNDREDS OF JOBS AVAILABLE AT THE MANCHESTER AIRPORT JOBS FAIR

Join us at Wythenshawe Forum on Tuesday 5th November, 10am–2pm, for a free jobs fair featuring hundreds of roles at Manchester Airport.

Meet over 20 employers offering opportunities in security, hospitality, retail, and aviation services. Whether you're starting out or switching careers, this is your chance to explore the world of aviation. Register here to attend or scan the QR code!







manchesterairport.co.uk | PROTECTING OUR ENVIRONMENT

We are committed to making air travel sustainable, safeguarding the environment and promoting resource efficiency.

PROTECTING NATURE

MAG is proud of our commitment to volunteering and our teams love connecting with our local communities and the environment.

Activities like tree planting, habitat restoration, and wildlife monitoring empower individuals to contribute to ecological health and sustainability. These initiatives not only support biodiversity but also promote mental well-being, physical activity, and environmental awareness. Our colleagues enjoy the chance to gain hands-on experience, build relationships, and foster a deeper connection to the natural world. Whether litter picking in urban parks like Kirkup Gardens or maintaining rural landscapes with the Bollin Valley Project, nature-based volunteering is a powerful tool for climate action and community resilience, inspiring collective stewardship of our planet.



WHAT IS 'PROTECTING OUR ENVIRONMENT'?

MAG is committed to playing its part in making air travel sustainable, working towards national and international targets. We will safeguard the natural environment and promote resource efficiency.

But what does this mean in practice? Here are some of the steps we've recently been taking towards meeting our environmental targets.

RESPONSIBLE RESOURCES

Efficient use of resources is essential for a sustainable future so we are focussed on reducing consumption across our airports, maximising the sustainability of the materials we use and minimising waste – from eliminating single use plastics from front of house to donating left behind pushchairs to local good causes who can pass them on to those who need them most, diverting away from landfill.

Following our success at last year's Green Apple Environment Awards for our ancient woodland indicator species translocation project and Manchester Airport, we're proud to have been named a Green World Ambassador. We're also honoured that our project will be featured in The Green Organisation's Green Book – the world's only annual international work of reference on environmental best practice. The Green Apple Environmental Awards is a global initiative that recognises, rewards and

promotes environmental best practice around the world.

DECARBONISING AVIATION

This summer, we welcomed the news from the DfT of £63m funding towards the development and production of SAF in the UK. While the funding will be shared between 17 projects across the country, we were excited to learn that this will enable the development of SAF production at the Stanlow site, which already has an existing direct pipeline supplying aviation fuel to airlines using Manchester Airport. This is a great step on our way towards our targets of Net Zero by 2038, working collaboratively with airlines to facilitate the use of SAF and reducing emissions intensity of departing aircraft by 27% by 2035.

MAG is the only airport operator to be named a Financial Times 'European Climate Leader' for three consecutive years.



For general enquiries or complaints:

community.relations@manairport.co.uk / www.manchesterairport.co.uk/community or 0800 967 967

For information on the Community Trust Fund:

trust.fund@manairport.co.uk/www.manchesterairport.co.uk/communitytrustfund

For information on accessing our educational resources:

www.manchesterairport.co.uk/education

www.manchesterairport.co.uk/community/aerozone

www.manchesterairport.co.uk/community/working-in-our-community/airport-academy

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