

COMMUNITY flyer



WELCOME

We are looking forward to another busy summer with new routes from TUI, Jet2.com and Ryanair.

In preparation for our busy summer and to prepare us for the future, we have recently submitted a planning application for a much improved and extended Immigration Hall at EMA. The extension will double the size of the existing hall, creating space for up to five new e-gates in the future. The Immigration Hall will also have improved facilities – like toilets – to make our guests' arrival at the airport much more comfortable. We hope to have the extension complete and open ready for July.

We were very sad to have to say goodbye to Flybmi. They have a long history at East Midlands, and, through our Airport Academy and partnership with Jobcentre Plus, we are supporting those whose jobs have been affected by this.

Work on the new UPS building continues with the main steelwork now being erected. The building is due to be completed later in the Summer and following equipment installation it will become operational in early 2020. Cargo throughput at EMA is at a record high, with over 1 million individual parcels being handled at EMA on a busy night, and around £10bn worth of goods imported and exported to and from non-EU countries through EMA each year. We are also very proud to have been shortlisted for an international cargo award, placing us amongst some of the world's biggest cargo airports.

We welcome your thoughts and opinions so please get in touch via email at community@eastmidlandsairport.com or by phone on **01332 818414**.



KAREN SMART
Managing Director

Karen Smart



INVESTING IN IMPROVED FACILITIES

Making sure our passengers have a great experience when travelling through the airport is really important to us – after all, people's holidays begin and end at our airport. Over recent years, work has been done to improve security and the departures lounge, but we know that the arrivals experience still lets us down.



That's why we're really excited to have submitted a planning application to address this once and for all. If approved, work will take place over the spring to double the size of the existing immigration hall; adding improved facilities (like toilets) and creating space to house five more e-gates (automated self-service barriers). Not only will this create a more pleasant environment for passengers waiting to have their passports checked, it will help to make arrivals process more efficient.

We aim to have these important improvements to the airport complete and ready for late July, meaning passengers returning from their summer holidays this year will receive a much warmer welcome home.

MEET THE TEAM

Community outreach events are an important part of our commitment to engage with people living near the airport. They allow local residents to drop in and meet airport colleagues to ask any questions or voice any concerns.

Whether you want to know more about our on-site Education Centre, our work experience programme, our Airport Academy, our commitment to the environment, our on-site art projects or how to apply to the Community Fund or for sponsorship, the Community Relations team is on hand to help.

These are our confirmed 'community outreach' dates:

- Kegworth Easter Market** – Bank Holiday Monday 22nd April 2019
- Castle Donington Farmers Market** – Saturday 8 June 2019
- Breedon on the Hill Family Day** – Sunday 23rd June 2019
- Aston on Trent Well Dressing** – Sunday 7 July 2019
- Castle Donington Farmers Market** – Saturday 10 August 2019
- Diseworth Show** – Saturday 7th September 2019
- Melbourne Festival** – Saturday 14th September 2019
- Kegworth Christmas Market** – Sunday 1st December 2019





BIG JOB FAIR 2019

Every year, as part of the preparations for our busy summer season, the airport hosts a 'Big Job Fair' in the Departures Hall of our Terminal Building.

On the 26th January we saw a phenomenal 2,500 local job seekers from across the region attend the event, making it the busiest job fair we've held so far.

Hundreds of jobs across a wide range of different companies based at the airport were promoted at the event. Some of the biggest names in logistics, aviation and hospitality, including DHL, DHL Express, UPS, Swissport, Jet2, and, of course, EMA were there to promote their vacancies, including roles in security, car parking, passenger services and catering.

In addition to the 19 employers that attended the job fair, there were also training providers and organisations including the National Careers Service, Jobcentre Plus, Derby College and the Airport Academy on hand to support local job seekers with advice and support.

The operators of the skylink bus network were also there to provide information about getting to and from work as cheaply as possible with the 'Super Commuter' employee season ticket.



Community Flyer is your newsletter and we always like to receive your comments and suggestions for future features.

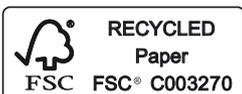
Please get in touch:

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Printed on Cocoon Offset paper made from 100% recycled, uncoated offset paper from 100% post-consumer fibres, using vegetable based inks and low alcohol printing technology.



Designed and produced by threesixtymedia.net

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KEGWORTH MEMORIAL EVENT

This year marked the 30th Anniversary of the tragic air disaster in 1989. Each year members of the community including representatives of the airport and Kegworth Parish Council honour the memory of all those affected by the crash by laying wreaths at the Memorial in Kegworth Cemetery.



This year Kegworth Parish Council and East Midlands Airport organised a special commemoration event, to give those affected the opportunity to come together and remember that night in their own way.

It was made possible thanks to the support of both funding and volunteers from organisations including North West Leicestershire District Council, Leicestershire County Council, Kegworth Parish Council and the Airport, as well as an overwhelming groundswell of support from local community groups including Julie Cooke of Folwells and volunteers from Kegworth Village Hall and Committee, Kegworth Plan Group, Kegworth Community Library, Kegworth Women's Institute, Soar Valley Twinning Association and various community members.

The Memorial Service was held at St Andrew's Church on Tuesday 8th January 2019 at 11 am. This was followed by the laying of wreaths at the Memorial in the cemetery. A wonderful array of refreshments was then served in the Village Hall. In order to reduce traffic and congestion in the village, free parking was provided by the airport and free bus transfers to Kegworth and back were offered by skylink.

We were overwhelmed with the response from people who attended and we welcomed over three hundred people, around forty of whom were either survivors or the family members of those who lost loved ones. Others who attended had been part of the rescue operation including the emergency services, airport workers and those who happened to be in the area at the time.

We are grateful to everyone who made such a memorable day possible. The wonderful feedback from many of those who attended is testament to the success of the event. One guest wrote to the parish council, "I am not sure how to say thank you as those words seem too little. Every detail was well thought out, well managed and a real credit to you. Everything from my first call to your office to the car park attendant, bus drivers, marshals, village hall volunteers, mini bus drivers and all involved, everyone I came across was professional, helpful, caring and well organised, indeed a shining example of what humanity should look like!

The service was perfect, and the chaplaincy team, they were simply marvellous, as they always are, they have hearts of gold and they are a credit to the church. The whole service was pitched just right. And everyone had time for reflection, and the opportunity to mingle with others involved after the service was hugely important. It is always an emotional day (I was involved as an airport police officer on the night and so on) and 30 years seems to have flown by and I am very grateful for people like you who show what a community should be about."

