

				Manchester Airport Storage & Handling of Unit Load Devices (ULD)		Risk Rating	High – Reviewed Annually
Reference:	EGCC-I-AOPS-028	Issue:	2	Owner:	Head of Airfield Operations	Department:	Airfield
Issue Date:	01/08/2025		Compliance Date:	01/09/2025		Planned Review Date:	19/06/2026

1 Operating procedure

Manchester Airport Ground Handling Manager (GHM) will agree with airlines and Unit Loading Device (ULD) providers their seasonal assessment of the number of ULD's required to meet their operational demands, no later than September 30th (Winter Requirements) and March 31st (Summer Requirements). The GHM reserves the right to revisit this assessment as required.

Airfield Operations will carry out audits of ULD containers weekly. Airlines will be informed of any breach of the agreed figures and the associated charge at each month end. Charges will apply daily until a new audit shows, or evidence is presented which demonstrates the ULD quota has been met.

Handling Agents will only use the racks as allocated by the GHM. ULD containers must be stored on racks or other devices that prevent them from being moved by wind. Damaged ULD's must be removed from the airfield within 24 hours of the reported defect. Any ULD found 'on the Apron floor' Airfield Operations will treat as FOD and will issue an AOR and £100 infringement penalty.

Airlines and Handling Agents have agreed through the AOC to manage the racking sites and ensure safe storage for all their ULDs. Any damage to the racking or unsafe working practice observed whilst using these facilities must be reported to the Airfield Operations Duty Manager (AODM) on telephone number 0161 489 3331.

2 Schedule of ULD racking

A schedule of ULD racking and airline allocation quotas will be issued twice yearly (or as required) for the forthcoming season by the (GHM). This will be known as the ULD Management Plan.

2.1 Excessive ULD Storage

A charge is payable for each ULD container that is in excess of the quota agreed between the Airport and the Airline, Operator or Handling Agent from time to time. For the latest change please refer to the Airports Fees and Charges Document, Section 12.3.