

derozone

STANSTED

Frequently Asked Questions

May 2023



What age group is the Aerozone suitable for?

The Aerozone is suitable for students age 4+.

Visits for Primary School groups will focus on a basic introduction to the airport/aviation, people who work at the airport and the interactive activities.

Visits for Secondary School groups will focus on a deeper look at how the airport runs, the aviation industry as a careers destination, and talks from airport staff.

If you have any queries about the suitability for your students, please contact the Education Coordinator at aerozonestn@magairports.com

Please note that children under the age of 4 are not permitted entry to the Aerozone.

How much does a visit cost?

There is no cost for school groups to visit the Aerozone.

For community groups such as Scouts, Brownies or Cadets there is a small charge per child as the visit will include some light refreshments.

When do you open?

The Aerozone is open for school and home education groups Tuesday-Friday 10am-2pm during term time.

We are unable to host evening or weekend visits and therefore community groups such as Brownies, Scouts, Cadets etc can visit during weekdays in the school holidays.

Are you open to the public?

No, as the Aerozone is an educational facility it is only open to educational groups during term time, or children's community groups during the school holidays.

What is the maximum group size?

We have a limit of **45 students** per visit. If you wish to bring more than 45 students, you will need to book multiple dates.

How many adults should come on the visit?

For **EYFS, KS1 and KS2** groups we ask for a **minimum of 4 adults** so that there is an adult at each activity station. For **KS3+** groups we ask that you bring at least 2 adults, and then follow government guidance of 1 adult per 20 students for Year 7 onwards. For **SEN** groups we ask you to make your own assessments to determine the required number of adults based on your students' levels of need.



How do I get to the Aerozone?

The Aerozone is located on a separate area of the airport campus to the main airport terminal. This means students will not visit the terminal as a standard part of their visit. However, if you would be interested in a terminal visit please contact the Education Manager to see if it would be suitable/possible for your visit.

The Aerozone does not have its own postcode but can be found using the directions [here](#)

Once you are on site at the airport, the Aerozone will be signposted on many of the road signs. If it is not, follow the signs for Long Stay/Mid Stay parking/RVP until you see Aerozone or RVP2 signposted.

You will turn onto a private road which states 'no access except on business'. As you are visiting the Aerozone you are allowed to access this road. Keep travelling up the private road until you see green gates on your left. These are the gates for the Aerozone car park, please bring your vehicle inside the Aerozone car park before disembarking.

Is there parking at the Aerozone?

Yes, the Aerozone has its own private car park where your coach or minibus can park free of charge for the duration of your stay.

Can I get to the Aerozone via public transport?

Whilst we highly encourage the use of public transport where possible when travelling to the airport, due to the location of the facility this is not always possible when visiting the Aerozone.

Bus- The 508, 509 or 510 busses stop on Long Border Road. The nearest stops to the Aerozone are the 'Taylors End' bus stops. Please see the Intalink website [here](#) for more details and bus running times.

Train- The Stansted express runs twice an hour to the Stansted Airport train station. The train station is located underneath the main airport terminal. You would then need to catch the 508, 509 or 510 from the airport bus station and ask for the 'Taylors End' stop.

This information is correct as of May 2023 but please do your own checks to confirm whether these details are still correct before planning your visit.

Do I need to visit before I bring my students?

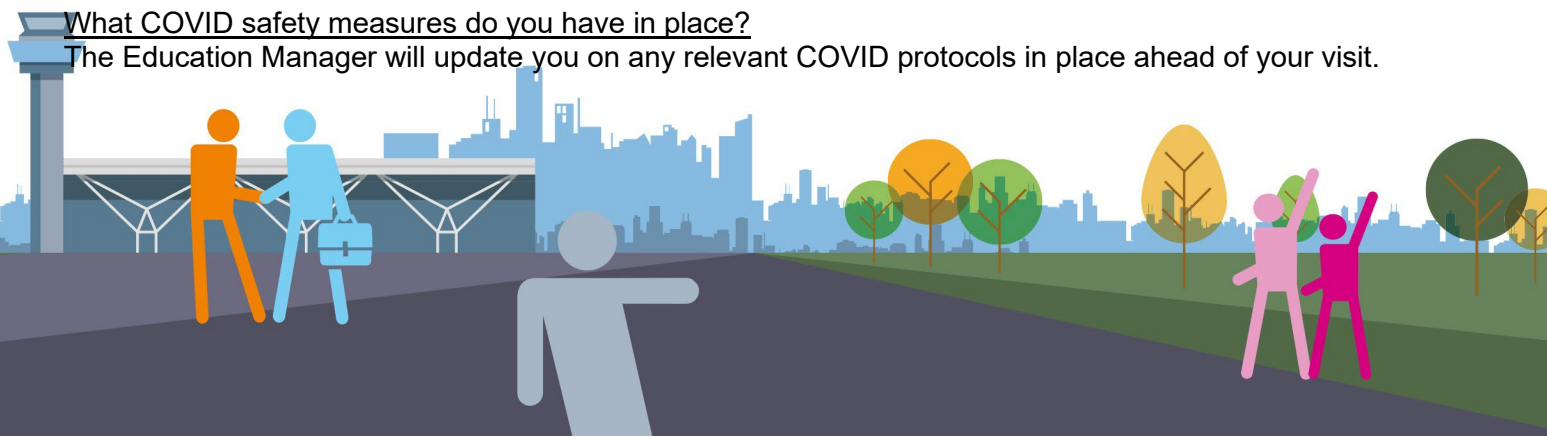
We recommend undertaking a pre-visit before bringing your students, particularly if this is your first visit. We now have a recorded pre-visit video that you can watch at your leisure which can be found [here](#). This video, combined with this document, should answer any questions you have about visiting the Aerozone but if you have any further questions specific to your group, please email aerozonestn@magairports.com

Do you have a risk assessment/public liability insurance?

Yes, please contact the Education Manager for a copy of these documents.

What COVID safety measures do you have in place?

The Education Manager will update you on any relevant COVID protocols in place ahead of your visit.



Do you have a first aider on site?

It is requested that schools bring an adult with a current first aid certification with them as part of their group as there is no guarantee that a first aider will always be on-site at the Aerozone. It is recommended that you bring your own first aid kit, but there is always a basic first aid kit available at the Aerozone.

First aid must be administered by a member of your party in the first instance. If required, the Education Manager can request the airport Ambulance or Fire and Rescue Service to attend.

If any member of your party requires medication it must be administered to them by a member of your own party. Medication that needs to be refrigerated can be kept in the Aerozone kitchen fridge.

Is the Aerozone wheelchair accessible?

Yes, we have a ramp for entry/exit and a disabled toilet. Please note, our disabled toilet does not have a hoist or changing facilities.

One or more of my students has special physical or educational needs, can you accommodate them?

We endeavor to make a visit to the Aerozone inclusive for all students. Please contact the Education Manager to discuss your students' requirements and how we may be able to accommodate.

Are there toilets?

Yes, a male, female and disabled.

Where can we store our belongings?

Coats are stored on the coat pegs near the airport model. Bags are stored in plastic storage containers located at the end of the airport model.

What happens for lunch?

Groups are required to bring a packed lunch with them as there are not food outlets located near the Aerozone. There is a kitchen area where teachers can make a hot drink and use the microwave if required. It is advisable for students to bring a full water bottle with them on the trip, but water bottles can be filled in the kitchen if required.

If the weather allows, groups will eat lunch on the picnic benches outside. If the weather is too poor to eat outside then groups will eat 'picnic style' inside the Aerozone.

What topics does a visit to the Aerozone support?

A visit to the Aerozone supports multiple teaching topics, as the airport is a varied and complex environment. The most common topics for visits are:

STEM; Science/History of Flight; Local History; People who help us; Careers/who works at the airport; Geography; Travel and Tourism; Public Services; Transport; IT; World of Work; Business; Media and Communications; Logistics

Please contact the Education Manager if you're unsure about whether your topic is suitable.



What does a typical visit look like?

All visits to the Aerozone are tailored to your specific timings and learning objectives, however, a 10am-2pm visit typically follows the itinerary below:

10am- Arrive, toilet, snack
10.15- Welcome to the Aerozone, including History of the Airport video and Q&A
10.35- Activities carousel
10.45- Guest Speaker
11.15- Activities carousel
11.45- Lunch
12.15- Viewing Platform
12.30- Guest Speaker
1.15- Activities
1.30- Plenary
1.45- Prepare to depart
2pm- Depart

Please note that all timings are flexible and are subject to airport operational requirements and therefore may change at short notice.

Can we go to/through the terminal?

Visits to the airport terminal are not a standard part of an Aerozone visit. Should you wish to visit the terminal, please notify the Education Manager and they will advise you if it is suitable for your group and possible on the date of your visit. Terminal visits will only include landside (pre-security) areas: check-in, arrivals, shops and pre-security.

Can we see any planes?

Yes, with exclusive access to our viewing platform you can get panoramic views of the airfield in action.

Can we get on a plane?

No- due to the security restrictions in place school groups visiting the Aerozone are not able to board any aircraft.

Does anyone else have use of the Aerozone space?

No- there is only one group at the Aerozone per visit.

Can we meet a pilot/an engineer/firefighter etc?

We will endeavor to fulfil all requests for speakers, but please note that staff attend on a voluntary basis on top of their usual role and are subject to airport operational requirements on the day of your visit, therefore we are not always able to cater for specific requests. In this case, the Education Manager will suggest alternative speakers whose roles will still support your topics/learning objectives.



I don't know who would be best to speak to my students, can you help?

Yes, the Education Manager has experience in selecting the best speakers whose roles at the airport best support your chosen topic/learning objectives.

Does a visit to the Aerozone help us meet any Gatsby Benchmarks?

Yes, a visit to the Aerozone helps you meet Gatsby Benchmarks 5 and 6- 'encounters with employers and employees' and 'experiences of workplaces'.

Do you have any resources I can use to support my visit?

Yes, there are a variety of resources available. We use digital resources as well as interactive activities to support your visit.

There are resource packs/lesson plans available upon request, these can be used to fill a whole day at the Aerozone, to pick and choose relevant activities in place of one of the guest speaker slots, or used in school before or after your visit.

Any academic activities must be primarily delivered and supervised by a member of your party. The Aerozone has a variety of resource packs that can be sent over in advance or you can create your own. Whilst the education coordinator and airport staff can be on hand to support these activities with any required knowledge or resources, these resource packs are designed to be delivered by a teacher in your group. You must inform the Education Manager of any activities you may like to deliver so they can fit this into your itinerary and provide any specific resources.

What activities are there for students to do at the Aerozone?

Part of the day will be used to take part in a carousel of Aerozone activities. These include 4 main activities: dressing up and aircraft seats, paper aeroplane making, magnetic map, and science kits. Other opportunities for activities include: paper aeroplane racing, history of flight, science of flight, magnetic airport jobs map, 'Guess the Object', and a bird's-eye tour of the airport using the airport model.

Can I take photos at the Aerozone?

Yes, unless explicitly told otherwise by a member of airport staff. Please hide any airport staff badges in photos, especially if they are being shared anywhere.

Can I tweet about my visit?

Yes, please do! Tag us at @OurStansted and @STN_Airport #STNAerozone #STNAZ

Can we send thank you cards/examples of our work after our visit?

Absolutely- we love to display thank you cards at the Aerozone! Cards/work can be sent to:

Alex Smith, Education Manager
MAG London Stansted Airport
3rd Floor
Enterprise House
Stansted Airport
Essex

