

Access Information & Distances

- All areas of our terminal building and car parks are step free or have step free access.
- All our accessible toilet facilities meet building code standards and are labelled as either left- or right-hand transfer.
- We have a Changing Places facility in the departure lounge after security, this is located on the ground floor, opposite Gate 12. A second facility is available for arriving customers in our Baggage Reclaim Hall.
- All flights are called through audible announcements in English and the language of the country they are travelling to.
- Flight Information Screens are located at various points in the departure lounge.
- If you need to board your flight without using the aircraft stairs, we operate Ambulift's and Aviramps. Please ensure you pre-book your assistance with your airline.
- All Car Park Buses are wheelchair friendly and drivers are disability awareness trained.
- We have two quiet rooms, the first is located before security, next to the Jet2 ticket desks. The second is in the main departure lounge, next to the elevator just beyond Gate 17.

TOILET LOCATIONS

Before Security

- Departures: On the right side of the check in hall when you enter, to the left of the Security queue entrance.
- Arrivals: In the arrivals waiting area, next to Greggs.

After Security

- Immediately after the Security Search Area, to the left before you enter World Duty Free.
- Opposite Gate 8, on the left of Pork & Pickle
- Opposite Gate 14.
- Upper level at the rear of the Castle Rock Bar.
- Opposite Gate 5.
- Next to Gate 18.

International Arrivals

- There are toilets just as you enter the Immigration queue space, these are signposted before you join the queue for the UK Border. More toilets are in the Baggage Reclaim Hall opposite baggage belt 3.

Domestic Arrivals

- Next to baggage belt 5.

AIRPORT DISTANCES

Terminal Walking Distances - Departures:	Metres	Minutes
Public Transport Bus/Taxi terminal to Assisted Travel desk	263	5
Car Park Meet & Greet drop off to Assisted Travel desk	155	3
Rapid Drop off to Assisted Travel Desk	120	1
Car Park shuttle drop off to Assisted Travel Desk	95	1
Assisted Travel Desk to Security	168	2
Security Entrance to Security Exit	105	2
Security to first Accessible Toilet	36	3
Security to Assisted Travel Waiting Area	375	5
Security to Nearest Boarding Gate (Gate 10)	375	5
Security to Furthest Boarding Gate (Gate 22)	960	15
Leonardo Hotel to Assisted Travel Desk	682	10
Terminal Walking Distances - Arrivals:		
Furthest Walking Stand to the UK Border	148	4
UK Border to Baggage Reclaim	25	1
Baggage Reclaim to Arrivals Meet and Greet Area	169	3
International Arrivals to Rapid Drop Off	177	4
International Arrivals to Car Park Meet & Greet Office	102	3
International Arrivals to Car Park Shuttle Bus	112	3
International Arrivals to Public Transport Bus/Taxi terminal	156	3
International Arrivals to Assisted Travel desk	341	6
Domestic Arrivals to Rapid Drop Off	177	3
Domestic Arrivals to Car Park Meet & Greet Office	102	2
Domestic Arrivals to Car Park Shuttle Bus	112	2
Domestic Arrivals to Public Transport Bus/Taxi terminal	156	3

Domestic Arrivals to Assisted Travel desk	341	5
Arrivals Meet and Greet Area to Leonardo Hotel	383	7
Distance from Car Parks to the terminal:		
Short Stay 1 Blue Badge Parking	296	5
Short Stay 2	333	6
Short Stay 3	497	8
Mid Stay 1	490	10
Mid Stay 2	490	10
Mid Stay 3	608	12
Long Stay 1 – Walk – also serviced via a Shuttle Bus	1290	15
Long Stay 2 – Walk - also serviced via a Shuttle Bus	1499	15
Jet Parks 1 - Shuttle Bus only	N/A	25
Jet Parks 2 - Shuttle Bus only	N/A	25
Car Rental Village – Walk - also serviced via a Shuttle Bus	741	12