

MANCHESTER AIRPORT

COMMUNITY flyer

WORKING TOGETHER
FOR A BRIGHTER FUTURE



WELCOME

We're looking forward to our busy summer season and reflecting on a record-breaking spring. We're proud to connect the North to the world and we're now doing that through a brand-new Terminal that means we now rank alongside Europe's biggest airports not just in terms of our size and route network – but also in terms of our facilities.

It's been really exciting to see the first passengers use the new check-in area and future security facilities, speeding up their journeys and lowering queues.

Moving to a two-terminal airport is giving us a great opportunity to use some of the existing Terminal 1 space to increase the footprint of Terminal 3. We're doing that as well as making some all round

improvements to Terminal 3 – so passengers will enjoy new security technology, more space, more seats, new retail and food and drink outlets, and more. I'm looking forward to welcoming all those who come in to see our developments over the coming months.

Closer to home, we have just launched our new Sustainability Strategy, and I hope you will enjoy reading about all the



C. Woodroffe

CHRIS WOODROFFE
Managing Director

great work our Education, Employment, Engagement and Environment Teams are doing to bring this together.

SUSTAINABILITY STRATEGY LAUNCH

At the end of May we were so pleased to launch our new five-year sustainability strategy: **Creating a sustainable future for all** to provide a clear vision and solid action plan that ensures that we continue to put environmental responsibility and social impact at the heart of how we work.

This isn't just about meeting goals, it's about living our values, protecting our planet, and building a better future for everyone. As MAG, our airports are rooted in the communities we serve it's one of the things that is special about us. Sustainability is critical to the success of our business, and everyone has a role to play.





We are committed to addressing the issues which matter most to people living near us



RACING DUCKS AND BALANCING SUITCASES

Our Community Engagement Team have been out and about over the past few months, visiting various locations around the airport and meeting with our local communities.

In May we were excited to join in the Bramhall Duck Race, but low water levels meant our lovely MAGgie was soon grounded!

In June our Community Engagement team attended the Cheshire Show and spoke to nearly 1000 people over two days about the airport – answering questions, raising awareness of our new Sustainability Strategy and Future Airspace project, addressing misconceptions and taking on feedback which we hope will help to improve our relationship with our neighbouring communities.

This year's activities included being a baggage handler and 'balancing' the aircraft with Tumble Tetris, our touchscreen Carbon Curriculum game, Jet Zero Snakes and Ladders and Connect 4, while our topics of conversation included barrierless forecourts, buses from Knutsford, the price of car parking, litter on the surrounding roads, Future Security and directional operations among many others. It's lovely to hear about how people in Cheshire love the airport, like watching the planes go over and love being so easily connected to travel the world.

If you want to chat to us face to face, do feel free to visit our stand at any of the following events this summer:

- 19th & 20th July – Hale Barns Carnival
- 3rd August – Wythenshawe Games



CHARITY VOLUNTEERS COOKING UP SOMETHING SPECIAL FOR WYTHENSHAW RESIDENTS FOLLOWING AIRPORT GRANT

A group of volunteers at a Wythenshawe community kitchen say a £3,000 grant from Manchester Airport's Community Trust Fund will help provide hot meals for up to 40 people in the community every week.

The team at FoodCycle Wythenshawe Brooklands cook up a free three-course community meal each week, turning surplus food that would otherwise go to waste into

a delicious, nutritious meal for anyone who needs it – helping tackle food poverty, loneliness and food waste.

Now they are making use of a new industrial dishwasher after their venue, the Church of the Nazarene in Brooklands was awarded the maximum amount, £3,000, by the Trust Fund – supporting the small team of volunteers to more efficiently serve their guests.



KNUTSFORD TEA PARTY

We were delighted to host an afternoon tea at The Welcome Café in Knutsford, a community café serving the residents of Longridge Park and Shaw Heath.

A fun afternoon was had by all as guests enjoyed delicious sandwiches, cakes and scones with prizes for a raffle and bingo.





OPPORTUNITY
FOR ALL



manchesterairport.co.uk

We are committed to creating quality employment
and providing opportunities for all

AEROZONE TO AIRBORNE: LEWIS AND IMOGEN'S JOURNEY WITH MAG

In October 2023, aviation students Lewis and Imogen visited AeroZone with The Manchester College.

They went on to spend two years gaining work experience with MAG – and now, both have secured roles on-site. Lewis is now a Customer Service Ambassador at MAG, while Imogen is soaring as Cabin Crew for Jet2.com.

Lewis said "My two years of work experience with MAG gave me real insight

into the aviation industry and helped build my confidence. It was the perfect stepping stone into my career – I wouldn't be where I am today without it."

Imogen said: "Spending two years on work experience with MAG was incredible. I met so many amazing people across the airport, and those connections played a huge part in helping me secure my role with Jet2.com. It really opened doors for me."



FUTURE FLYERS: KIDS GET A TASTE OF AIRPORT LIFE

During Easter holidays, 60 children enjoyed a behind-the-scenes look at airport life, discovering where their relatives work.

Their day began in AeroZone, exploring a variety of job roles, followed by an exciting airfield tour and a visit to the Air Traffic Control Tower.

In the afternoon, they stepped into the boots of airport firefighters—sitting in fire appliances under blue lights, deploying water hoses, and searching in simulated heat and smoke.

The experience gave them a hands-on introduction to the world of aviation and emergency response, while also allowing

our colleagues to share our passion for the industry. It was a day full of inspiration, excitement, and future possibilities.



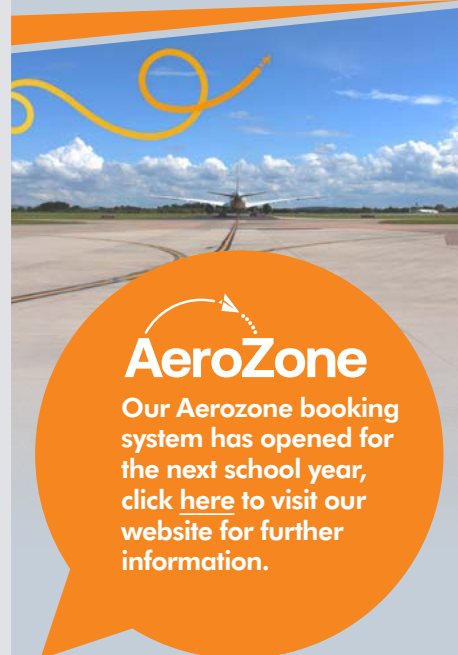
AIRPORT ACADEMY GRADUATES CLEARED FOR TAKE OFF

In April, a group of 51 local jobseekers became the first to graduate from Manchester Airport's new Airport Academy programme.

Delivered in partnership with Trafford & Stockport College Group, the free two-week course offers an immersive introduction to careers in aviation. It's designed to support those who are long-term unemployed, lack qualifications, or have faced barriers to stable employment.

We're proud to share that all 51 graduates have now secured roles with employers including MAG, Jet2.com, dnata, Skytanking and ABM.

After graduating, Sadiqa was offered two jobs and is now working at Skytanking as a Customer Service Agent, where she works on the check in desks. She said "This course offered key steps in building my career in the aviation industry. It provided me with an in-depth knowledge of airport operations and industry standards. I would defiantly recommend the course to others.



AeroZone

Our Aerozone booking system has opened for the next school year, [click here to visit our website for further information.](#)

For more information visit www.manchesterairport.co.uk/community

To contact us email community@manairport.co.uk

FIND OUT MORE





We are committed to cutting our reliance on fossil fuels, reduce waste and emissions

LITTER PICKING FOR THE ENVIRONMENT

To celebrate Earth Day in April, World Biodiversity Day in May, and World Environment Day in June teams from across our airports have gathered together to litter pick in our local areas.

In Manchester the teams headed to various 'hot spots' in Wythenshawe and could quickly see the impact in our neighbourhoods. Litter is bad for wildlife and biodiversity, an eye sore for our local residents and guests and potential Foreign Object Debris on our airfield, so our war on litter takes a very important place in our volunteering programme.



NEW ACCESS POINT ON MANCHESTER AIRPORT TRAIL IS THE WHEEL DEAL FOR LOCAL CYCLISTS

Located on Old Altrincham Road, the new access point connects to the Airport Orbital Route along an existing wider and flatter tarmac airport perimeter path.

It will improve the existing Airport Orbital Cycleway and allow for sustainable commuting on two wheels for airport staff

travelling from the west of the airport.

Visitors will be able to take in airfield views, including aircraft taking off and landing, and explore surrounding areas like Styal Village and Quarry Bank Mill. It will also link to a route which allows users to cycle through the tunnels which lie beneath the airport runway.



For general enquiries or complaints:

community.relations@manairport.co.uk / www.manchesterairport.co.uk/community or 0800 967 967

For information on the Community Trust Fund:

trust.fund@manairport.co.uk / www.manchesterairport.co.uk/communitytrustfund or 0161 489 5281

For information on accessing our educational resources:

www.manchesterairport.co.uk/education

www.manchesterairport.co.uk/community/aerozone

www.manchesterairport.co.uk/community/working-in-our-community/airport-academy

For Customer Services and Feedback: 0808 169 7030

To find out more about how we use and store data visit

www.manchesterairport.co.uk/privacy-notice

For more information visit www.manchesterairport.co.uk/community

To contact us email community@manairport.co.uk

FIND OUT MORE

