

WELCOME

Welcome to the first 2024 edition of the Community Flyer – on behalf of all of us here at Manchester Airport, I'd like to wish you a very Happy New Year! The end of 2023 was busy for us as we helped thousands of people get safely away for their festive breaks; or make their way home for Christmas. You may have heard BBC Radio Manchester's live broadcast from our award-winning Terminal 2 on 20th December, capturing many of those heart-warming family reunions and interviewing our fantastic Airport staff about their role in making those journeys happen.

As well as helping our customers, we are proud to support our local communities all year round – but at this time of year the Manchester Airport team like to go the extra mile.

In December, I lent a hand wrapping some of the thousands of gifts we gave away to local people – see below and the Local Voices page for more details.

Also, we were pleased to restart our work experience programme for a few lucky

students. Read more and find out what else our Education team have been getting up to, on the Opportunity for All page.

On the Zero Carbon page you can read about our Youth Forum, which re-launched in November and is focusing this year on the theme of Sustainable Aviation. Including young people in the conversation about our future is something we are really proud of, and I'm always interested to hear what they have to say.

As we look forward to another busy year at the Airport, I hope 2024 is a happy and successful one for you and your family.



CHRIS WOODROOFE
Managing Director

SANTA'S GROTTO FOR LOCAL PEOPLE

In December our very generous colleagues donated more than 1,000 presents as part of Manchester Airport's annual 'Giftmas' campaign for people in our local communities, who might not otherwise have a treat to open at Christmas time. The donated gifts included books, jigsaws, cuddly toys, pyjamas and colouring sets.

The Airport matched this with around 1,000 more gifts, over 50 senior leaders then gave up their time to help wrap all the

gifts and treats, using almost 300 metres of wrapping paper in the process before being distributed to local families, older people and those without a home with help from our community partners, including Wythenshawe Foodbank; Wythenshawe Children's Centres; the Woodhouse Park Family Centre; Crossacres Day Centre (Age UK); Marion Lauder House; Frank Price and Kenneth Collis Court; The Message Community Grocery, The Welcome Cafe Knutsford and Etrop Grange Homeless Hostel.









We are committed to addressing the issues which matter most to people living near us

AUTUMN LEAVES

In November, we hosted over 150 local older people at our annual Autumn Leaves luncheon. The event looks to bring community members together and help in dealing with social isolation. This year's event was a celebration of Manchester Airport's 85th Birthday, with guests enjoying a delicious three course meal, served to them by Airport volunteers.

The 'Lancashire Belle' entertained with hit songs from every decade of the Airport's existence and guests also enjoyed a quiz, bingo, a raffle and the chance to take a souvenir selfie in the 'Magic Mirror' photo booth; before going home with a party bag full of treats! Around 30 airport staff volunteered to help across the two days, ensuring that older residents of Woodhouse Park had the chance to come together as a community, make new friends and memories, and celebrate our birthday with us.



Since our last issue over 100 colleagues have logged over 1,000 hours volunteering in our community – from decorating a Children's Centre, supporting ChildFlight's Search for Santa Flight to packing Hampers at The Message Community Grocery.

NUMBERS AT WORK EVENTS INSPIRE LOCAL PUPILS

As well as welcoming school and college visits to our AeroZone, our Education team also get out and about to take part in careers talks, jobs fairs and skills-based events in the community.

As a founding member of Business Working With Wythenshawe (BW3) and the Knutsford Business Support Group, we were pleased to support two 'Numbers at Work' events in December: at Crossacres Primary in Wythenshawe and Manor Park Primary in Knutsford.



FESTIVE FUN AT THE FUN

On Saturday 9th December some of Santa's Airport helpers popped into Wythenshawe Forum to spread some Christmas cheer. We gave out 200 tickets to this year's pantomime 'The Princess and the Wizard' via community centres and foodbanks, to offer local families a fun festive day out.

Luckily, the big man himself was able to join us for the morning, giving out refreshments and presents to our guests. One family said 'Thank you for such an amazing experience – we all had the best

time'. We also gave over 1,000 free tickets to local primary school children, helping keep the traditional British panto alive in Wythenshawe!









We are committed to creating quality employment and providing opportunities for all

BRINGING THE AIRPORT TO LIFE FOR OUR SUPPORTED INTERNSHIP STUDENTS

Pure Innovations, welcomed a new cohort of students in September. Eight young people, who are Neuro-diverse, have joined the supported internship course which involves a combination of classroom learning and work experience placements, to support them into paid employment.

We had the privilege of welcoming them to Manchester Airport by taking them on an access all areas airside/airfield tour. All students were buzzing after the tour, and it was a wonderful way to bring the airport to

life. Highlights included seeing the A380 taxiing past us and taking off, a visit to our new Terminal 2 and braving the windy weather on an aircraft stand. The students then returned to their placements within MAG Hospitality, MAG landside operations, Greggs, and our onsite hotels.

Inspiring the next generation is crucial to building a more diverse and equitable workplace, so it is fantastic to hear that the students on this internship are all making great progress so far.



JOBS FAIR

Over 500 roles were showcased at our jobs fair at Wythenshawe Forum in November. 450 job seekers and 20 employers spent the day discussing the variety of careers opportunities available in security, customer services, car parks and hospitality.

Companies involved included SSP, The Restaurant Group (TRG) and HMSHost, Jet2.com, Swissport and DNATA.
Construction giants MACE, who are the lead contractors on the second phase of the £1.3bn project to transform Terminal Two, were also in attendance. We're excited to host another jobs fair in the spring – keep an eye on our website for upcoming details.



KNUTSFORD ACADEMY SPONSORSHIP

We are now proud sponsors of the Knutsford Academy student awards. Each term students of the week will be placed into a raffle, to win one of many £100 Amazon vouchers!



DATE FOR YOUR DIARY: MEET THE BUYERS

Manchester Airport will be hosting its second annual 'Meet the Buyers' event at the Runway Visitor Park on 21st March 2024. This event is a fantastic opportunity for small businesses to connect with major clients.

Scan the QR code to book your place.







We are committed to cutting our reliance on fossil fuels, reduce waste and emissions

NEW CARBON CURRICULUM IN AEROZONE

We have recently launched the Jet Zero Education Curriculum in our AeroZone, aiming to teach students about sustainable aviation technologies in a fun, interactive and engaging way.

State of the art touchscreens help explain how Sustainable Aviation Fuel (SAF) is made, and how it will help the airport reach net-zero carbon operations by 2038.

Airport Interns from the supported internship programme delivered in partnership with Pure Innovations, helped Chris Woodroofe, Managing Director of Manchester Airport, and Adam Freeman, Head of ESG and Environmental Strategy, with the new Jet Zero Curriculum at a special launch event in October.



YOUTH FORUM: SUSTAINABLE AVIATION

This year our Manchester Airport Youth Forum is exploring the sustainable future of aviation with two learning sessions led by industry experts; before attending a Youth Summit at East Midlands Airport in March (bringing together the Manchester, London Stansted and East Midlands Airport Youth Forums).

Young people will discuss what they have found out and share their views about whether we are doing enough to decarbonise our industry.

Our first Youth Forum meeting saw Fulcrum BioEnergy presenting to members about the production of Sustainable Aviation Fuel and why it is key to more climatefriendly travel; before the Manchester Airport Future Airspace team demonstrated how redesigning the UK's airspace will lead to more efficient operations, cut emissions and reduce noise. Earlier this month, our Youth Forum met at the AeroZone to find out why hydrogen is an important fuel for the future; with Progressive Energy presenting about the HyNet North West infrastructure project, which will bring hydrogen to Manchester Airport – offering a cleaner alternative to current fuels.

As always, our Youth Forum members have engaged fully with the topic asking questions such as 'How long will it be until SAF is regularly used by aircraft?' and 'How will more sustainable fuels impact the cost of air travel?'



For general enquiries or complaints:

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