

DIRECTOR'S NOTICE

Subject: Public Transport Plan & Airport Commuter Centre –
Christmas Period 2025

DN16925

Date of Issue: 1st December 2025

It is the responsibility of all employers to ensure that relevant DN's are brought to the attention of their staff. However, individuals remain responsible for their own actions and those who are in any doubt should consult their supervisor or Manager.

1. Introduction

This notice is to advise all airport stakeholders of the Christmas 2025 provision of bus, coach and rail services and opening times of Airport Commuter Centre.

2. Information

See below for headline services and special timetables for Christmas Day, Boxing Day and New Years Day.

Key headlines

- No Rail Services on Christmas Day
- Special National Express coach timetable serving Cambridge and London on Christmas Day
- Special Service on local bus routes 333, 309 and 510 on Christmas Day, Boxing Day and New Year's Day
- No early morning Tottenham Hale Staff Shuttle on Christmas Day
- Stansted Express only serves Tottenham Hale, Harlow and Bishops Stortford on 26th December
- Stansted Express will operate to Stratford between 27th Dec and 1st January inclusive. No services will serve Liverpool St.
- As from 14th December, Stansted Express departure times will change along the route. Please check on the Stansted Express website for full details.

Christmas Eve

Stansted Express – Last service from Airport at 2359 hours
Some local bus services may cease operating earlier – Please check with your specific operator.

Christmas Day

No Rail Services in operation

National Express Special Coach Service – See Timetable in Appendix

Local Bus Special Services - 510/333 and 309 – Special service as timetables in Appendix

Tottenham Hale Staff Shuttle – No Service

Coopers End Staff Shuttle – No Service – Staff to use Car Rental Village Shuttle for transfer between Terminal and Coopers End Car Park. – This will operate as an on-demand service.

Boxing Day

Rail

Stansted Express - Starting from Tottenham Hale – No service to/from Liverpool St. First train from Tottenham Hale at hrs to the Airport and first train from the Airport is hrs. Trains will operate every 30 mins.

No Cross Country Train or Greater Anglia Cambridge services in operation

Local Bus Special Services

510/333 and 309 – Special service as timetables in Appendix

X10, X20 and X30 – Normal services

All other local bus service not in operation

Tottenham Hale Staff Shuttle – Normal Service

For full timetable details, please contact the specific transport operator.

27th December to 4th January

Stansted Express

During the period 27th December to 1st January, London Liverpool Street will be closed and the Stansted Express will operate from Stratford, calling at Tottenham Hale, Harlow and Bishops Cleeve to the Airport.

Cross Country Trains & Greater Anglia (Norwich)

Rail Replacement Buses will operate between 27th December and 4th January on Cross Country Services and Greater Anglia services between Cambridge and the Airport. Please check with your operator for specific details.

Local Bus and Coach services will operate as normal.

Airport Commuter Centre Opening Times

**It is very important that you buy your January Travelcard before
Wednesday 31st December 2025.**

You can still buy your Travelcard online during this time if you have already registered your email address and password with the Airport Commuter Centre. Just login to your account at stanstedcommuter.co.uk

Sign up to purchase online- please come in and see us.

Monday 22 nd Dec	Open as normal
Tuesday 23 rd Dec	Open as normal
Wednesday 24 th Dec Christmas Eve	Closes at 12:30
Thursday 25 th Dec Bank Holiday / Christmas Day	Closed
Friday 26 th Dec Bank Holiday / Boxing Day	Closed

Monday 29 th Dec	Open as normal
Tuesday 30 th Dec	Open as normal
Wednesday 31 st Dec New Year's Eve	Closes at 12:30
Thursday 1 st Jan 2026 Bank holiday / New Year's Day	Closed
Friday 2 nd Jan 2026	Open as normal

Normal opening times 9.00 - 12.30, 13.30 – 17.00 Mon – Fri, closed weekends and bank holidays.

Important: Please allow for Christmas/New Year Royal Mail 2nd Class postage times and allow more time or collect.

Please note: Travelcards purchased online during a closed office day will not be posted or ready for collection until the office is open as normal so ensure you factor this in when ordering.

3. Questions

If you have any other questions, please email Steve Mills, Surface Access Strategy Manager
steve_mills@stanstedairport.com



Nick Millar
Operations Director

Appendix

National Express – Special Christmas Day timetable

National Express 813,816,826										
813 Great Yarmouth - Norwich - Cambridge - Stansted Airport - Heathrow Airport - London										
816 Ipswich - Colchester - Stansted Airport - London										
826 Cambridge - Stansted Airport - London										
25th December 2025 ONLY										
Service:-	826	816	813	826	813	826	816	813	826	
Great Yarmouth, Market Gates, Regent Road, Stop A	d		07:10		10:25					
Acle, The Street opp Kings Head	d		07:25		10:40					
Norwich, Bus and Coach Station, Surrey Street	d		07:55		11:10			15:25		
Ipswich, Cardinal Park, Quadling Street, McDonalds	d	08:00					15:30			
Colchester, East Hill / High Street, Coach stop, St James' Church	d	08:35					16:05			
Cambridge, Parkside	d	07:40	09:25	11:25	12:40	15:25		16:55	18:25	
Stansted Airport, Bus and Coach Station	a	08:25	09:25	10:10	12:10	13:25	16:10	16:55	17:40	19:10
Stansted Airport, Bus and Coach Station	d	08:30	09:30	10:15	12:15	13:30	16:15	17:00	17:45	19:15
London (Stratford), Montfitchet Rd, Stop X, opp Stratford City Bus Stn	a	09s20	10s20	13s05		17s05	17s50		20s05	
Heathrow Airport, Terminal 5, Arrivals forecourt	a		11:35		14:50			19:05		
Heathrow Airport, Central Bus Station	a		11:50		15:05			19:20		
London, Victoria Coach Station, Departures Terminal	a	09:55	10:55	12:30	13:40	15:45	17:40	18:25	20:00	20:40
Service:-	826	813	826	816	813	826	813	826	816	
London, Victoria Coach Station	d	08:00	09:00	11:00	12:00	13:30	15:00	17:00	19:00	20:00
Heathrow Airport, Central Bus Station	d		09:50		14:20		17:50			
Heathrow Airport, Terminal 5, Arrivals forecourt	d		10:05		14:35		18:05			
London (Stratford), Montfitchet Road, Stop 20, outside Stratford City Bus Stn.	d	08p35	11p35	12p35		15p35		19p35	20p35	
Stansted Airport, Bus and Coach Station	a	09:25	11:25	12:25	13:25	15:55	16:25	19:25	20:25	21:25
	d	09:30	11:30	12:30	13:30	16:00	16:30	19:30	20:30	21:30
Cambridge, Parkside	a	10:15	12:15	13:15		16:45	17:15	20:15	21:15	
Colchester, High Street / East Hill, Coach stop, Greyfriars Hotel	a				14:20				22:20	
Ipswich, Cardinal Park, Quadling Street, McDonalds	a				14:55				22:55	
Norwich, Bus and Coach Station, Surrey Street	a		13:45			18:15		21:45		
Acle, The Street, Kings Head PH	a					18:45		22:15		
Great Yarmouth, Market Gates, Regent Road, Stop A	a					19:25		22:55		

309 – Bishops Stortford to Stansted Airport

510 – Harlow – Sawbridgeworth – Bishops Stortford – Stansted Airport

Days	25th & 26th December 2025 and 1st January 2026				
Commencing:					
Service Number:	510				
Service Description:	Stansted Airport to Harlow				

Stansted Airport	350	550	950	1150	1450	1650	2050	2250
Round Coppice West	356	556	956	1156	1456	1656	2056	2256
Forest Hall Bentley Drive	403	603	1003	1203	1503	1703	2103	2303
Bishop's Stortford Interchange	415	615	1015	1215	1515	1715	2115	2315
Spellbrook Lane	422	622	1022	1222	1522	1722	2122	2322
Sawbridgeworth White Lion	425	625	1025	1225	1525	1725	2125	2325
Old Harlow Post Office	431	631	1031	1231	1531	1731	2131	2331
Harlow Bus Station	439	639	1039	1239	1539	1739	2139	2339
Harlow Bus Station	250	450	850	1050	1350	1550	1950	2150
Old Harlow Post Office	258	458	858	1058	1358	1558	1958	2158
Sawbridgeworth White Lion	303	503	903	1103	1403	1603	2003	2203
Spellbrook Lane	307	507	907	1107	1407	1607	2007	2207
Bishops Stortford Riverside	316	516	916	1116	1416	1616	2016	2216
Forest Hall Bentley Drive	326	526	926	1126	1426	1626	2026	2226
Stansted Airport	339	539	939	1139	1439	1639	2039	2239

333 – Braintree – Dunmow – Takeley – Stansted Airport

Route	333	333	333	333	333	333	333	333	333
Stansted Airport (Bay 14)	00:45	03:45	06:45	09:15	11:15	14:15	17:15	20:45	22:45
Takeley, The Four Ashes	00:51	03:51	06:51	09:21	11:21	14:21	17:21	20:51	22:51
Great Dunmow, High Street	01:01	04:01	07:01	09:32	11:32	14:32	17:32	21:01	23:01
Little Dunmow, The Flitch of Bacon	01:06	04:06	07:06	09:38	11:38	14:38	17:38	21:06	23:06
Felsted, Church	01:11	04:11	07:11	09:44	11:44	14:44	17:44	21:11	23:11
Rayne, The Welsh Princess	01:19	04:19	07:19	09:54	11:54	14:54	17:54	21:19	23:19
Braintree Bus Interchange (Stand 6)	01:30	04:30	07:30	10:07	12:07	15:07	18:07	21:30	23:30
Route	333	333	333	333	333	333	333	333	333
Braintree Bus Interchange (Stand 6)	02:40	04:40	07:40	10:15	12:15	15:15	18:15	21:40	23:40
Braintree Railway Station	02:42	04:42	07:42	10:17	12:17	15:17	18:17	21:42	23:42
Rayne, The Welsh Princess	02:50	04:50	07:50	10:27	12:27	15:27	18:27	21:50	23:50
Felsted, Church	03:00	05:00	08:00	10:37	12:37	15:37	18:37	22:00	00:00
Little Dunmow, The Flitch of Bacon	03:06	05:06	08:06	10:43	12:43	15:43	18:43	22:06	00:06
Great Dunmow, High Street	03:14	05:14	08:14	10:51	12:51	15:51	18:51	22:14	00:14
Takeley, The Four Ashes	03:24	05:24	08:24	11:02	13:02	16:02	19:02	22:24	00:24
Stansted Airport (Bay 14)	03:32	05:32	08:32	11:10	13:10	16:10	19:10	22:32	00:32