

				Manchester Airport Storage & Handling of Unit Load Devices (ULD)		Issue Date	15/09/2026
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Version Control

Date	Amendment	Page(s)	New Version
15/09/26	Formatting changes/publication	All	V3.0
10/09/26	Changes to ULD allowances/management, infringement details	All	V2.1

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1 Unit Load Device (ULD) Storage Procedures

1.1 ULD Racking

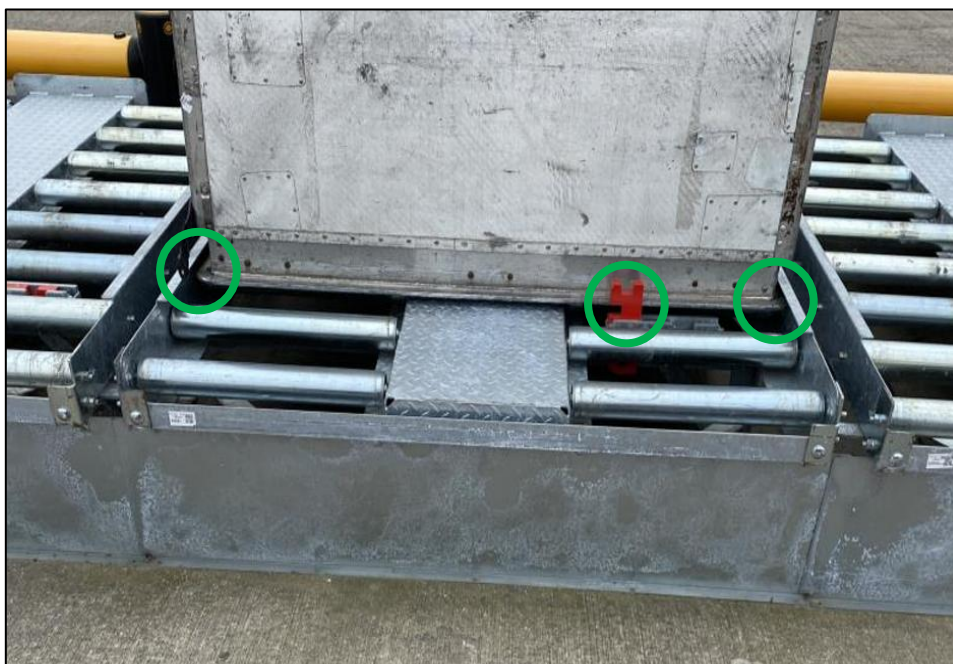
Airlines and Handling Agents have agreed through the AOC to manage the racking sites and ensure safe storage for all their ULDs. ULD racking is provided by Manchester Airport; any damage to the racking or unsafe working practice observed whilst using these facilities must be reported to the Airfield Operations Duty Manager (AODM) via telephone number 0161 489 3331.

1.2 ULD Storage

Unit Load Device (ULD) containers must be stored securely on racks or other devices that prevent them from being moved by wind. In the circumstances where ULD racking is not available, containers may be securely tied together on the ground in a safe area if approved by Airfield Operations. Any container found unsecured on the apron floor will be treated as FOD and an AOR will be issued accompanied with an infringement penalty. Safe storage of ULDs on racking means:

- Ensuring all ULDs are correctly engaged within the rack framework and the lower edges of the ULD are located within the frame guide rails;
- When fully engaged within the rack, the ULD locking mechanism is deployed to prevent ULD movement;
- Special care is taken when loading the ULDs onto and off the racking facilities;
- If fitted, using door handles, straps or hand holds in conjunction with the training provided by the operators for all airside users.

Example of a correctly stored ULD with lock stops and guide rails engaged:



1.3 Damaged ULDs

Damaged ULDs must be removed from the airfield no later than 14 days of the reported defect. Following a report of a damaged ULD, an action plan inclusive of timelines is required to be presented to the GHM via ULD-MAN@magairports.com. Failure to remove a damaged ULD in time will result in the ULD operator being issued with an AOR and an infringement penalty.

2 ULD Storage Allowance (USA) & ULD Management Plan

Manchester Airport Ground Handling Manager (GHM) will agree with ULD operators the required ULD Storage Allowance (USA) levels. This would be done biannually:

- Summer USA confirmed by no later than 31st March;
- Winter USA confirmed by no later than 30th September.

Failure to provide the required USA levels by the set deadlines will result in an allocation of zero. All agreed USA levels shall be compiled into a ULD Management Plan.

In the case of a change in operational circumstances, the ULD operator may request a justifiable change to the agreed USA by contacting ULD-MAN@magairports.com. A request will be deemed justifiable in the case of a change in the weekly frequency of flights, or equipment change leading to a different USA operational level. The GHM reserves the right to review and agree a different USA with the operator.

2.1 Pooled ULD Requirements

Should ULD containers be pooled, and/or feature non-airline branding, a separate agreement will be reached with the ULD management company. Should an airline use a mixture of pooled ULD containers and airline-branded containers, all will be included within the pooled ULD allowance.

3 Monitoring the ULD Management Plan

3.1 Stock Control Message (SCM) & Stock Level Report (SLR)

To monitor USA levels on the Aerodrome, ULD operators with an agreed USA will provide a weekly Stock Control Message (SCM) or Stock Level Report (SLR) to the GHM. The nominated person can send the weekly SCM message by including ULD-MAN@magairports.com into communications, or by submitting an SLR digital form. The information submitted must include the following:

- ULD operator;
- SCM/SLR Value;
- Completed By;
- Report Date.

A periodic manual audit of ULDs on the Aerodrome may be conducted for verification.

3.2 Deviation from the USA

A ULD operator shall be considered in deviation from the USA if the SCM/SLR value exceeds the USA. In the case of a deviation, the ULD operator is required to provide an action to the GHM, inclusive of logistics and time scales, to return to the agreed USA by contacting ULD-MAN@magairports.com.

Charges may be applied for units in excess of the USA, which are outlined in the Schedule of Charges and Terms & Conditions of Use of Manchester Airport (subject to yearly reviews). Charges will commence when two consecutive SCMs/SLRs indicating excess ULDs are reported until a return to agreed allowance levels is reported. The total fee will be calculated by the following method:

*Average Excess ULDs * Number of Days between SLRs * ULD Charge,*

where average excess ULDs are in weeks of deviation.

If charges apply, A ULD operator will be notified of the charges no later than the last day of the subsequent month (e.g., by 31st July, should a deviation occur in June).

3.3 Extraordinary Circumstances

A ULD operator shall not be charged for the deviation from the USA as a result of circumstances outside of a ULD operator's control. This includes, but is not limited to:

- Adverse weather at origin/destination airport, leading to a substantial delay and/or cancellation of a flight;
- AOG/Tech Non-Based Aircraft;
- Allied Perils, War, Hijacking, Airspace Closures.

Whether extraordinary circumstances apply will be confirmed by the GHM.

3.4 Off-line ULDs

If an off-line ULD belonging to a third party not operating at Manchester Airport is identified, the third party will be informed by the GHM from ULD-MAN@magairports.com. The third party will produce an action plan inclusive of timelines to retrieve the off-line ULD from the Airfield within 21 days of first contact with the third party. The off-line ULD will be retrieved within 28 days within first contact with the third party.