

Access Information & Distances

- All areas of the terminal building and car parks are step free or have step free access
- All of our disabled toilets meet Equality Act 2010 Standards
- We have a Changing Places facility in the departure lounge after security, this is on the upper floor at the back of the Castle Rock Bar, once upstairs follow the signs for the toilets.
- All flights are called through audible announcements in English and the language of the country they are travelling to.
- Flight Information Screens are located at various points in the departure lounge
- If you need to board your flight without using the aircraft stairs, we operate Ambulift's and Aviramps. Please ensure you pre-book your assistance with your airline.
- All Car Park Buses are wheelchair friendly and drivers are disability awareness trained.
- We have two quiet rooms, the first is located before security opposite check in desk 26 and the second is located after security opposite gate 14.

TOILET LOCATIONS

Before Security

- Departures: On the right side of the check in hall when you enter, on the left of the Leon food outlet.
- Arrivals: In the arrivals meet and greet waiting area, next to Travelex

After Security

- Immediately after the Security Search Area, on the right of WHSmith's before you enter World Duty Free
- Opposite Gate 8, on the left of Pork & Pickle
- Opposite Gate 14
- Upper level at the rear of the Castle Rock Bar
- Opposite Gate 5
- Next to Gate 18

International Arrivals

- There are no toilets before Immigration, the first toilets are located in the Baggage Reclaim Hall opposite baggage belt 3

Domestic Arrivals

- Next to baggage belt 5

AIRPORT DISTANCES

Terminal Walking Distances - Departures:	Metres	Minutes
Public Transport Bus/Taxi terminal to Special Assistance desk	263	8
Car Park Meet & Greet drop off to Special Assistance desk	155	4
Rapid Drop off to Special Assistance Desk	120	3
Car Park shuttle drop off to Special Assistance Desk	95	2
Special Assistance Desk to Security	168	4
Security Entrance to Security Exit	105	4
Security to first Disabled Toilet	36	2
Security to Special Assistance Waiting Area	375	5
Security to Nearest Boarding Gate (Gate 9)	375	5
Security to Furthest Boarding Gate (Gate 23)	960	15
Jurys Inn to Special Assistance Desk	682	12
Terminal Walking Distances - Arrivals:		
Furthest Walking Stand to Immigration Control	148	4
Immigration Control to Baggage Reclaim	25	1
Baggage Reclaim to Arrivals Meet and Greet Area	169	6
International Arrivals to Rapid Drop Off	177	3
International Arrivals to Car Park Meet & Greet Office	102	2
International Arrivals to Car Park Shuttle Bus	112	3
International Arrivals to Public Transport Bus/Taxi terminal	156	3
International Arrivals to Special Assistance desk	341	6
Domestic Arrivals to Rapid Drop Off	177	3
Domestic Arrivals to Car Park Meet & Greet Office	102	2
Domestic Arrivals to Car Park Shuttle Bus	112	3
Domestic Arrivals to Public Transport Bus/Taxi terminal	156	3

Domestic Arrivals to Special Assistance desk	341	6
Arrivals Meet and Greet Area to Jurys Inn	383	7
Distance from Car Parks to the terminal:		
Short Stay 1 Disabled Parking	296	6
Short Stay 2	333	7
Short Stay 3	497	10
Mid Stay 1	490	12
Mid Stay 2	490	12
Mid Stay 3	608	14
Long Stay 1 – Walk – also serviced via a Shuttle Bus	1290	10
Long Stay 2 – Walk - also serviced via a Shuttle Bus	1499	15
Jet Parks 1 - Shuttle Bus only	N/A	15
Jet Parks 2 - Shuttle Bus only	N/A	20
Car Hire – Walk - also serviced via a Shuttle Bus	741	7