

AEROZONE VISIT TERMS AND CONDITIONS

- Manchester Airport has undertaken a risk assessment of the Aerozone facility to ensure the safety and wellbeing of employees and visitors. This will be attached to your confirmation email. These arrangements cannot however, replace visitors own risk assessment arrangements, and you may be asked to co-ordinate your requirements with Manchester Airport upon request.
- AeroZone is a teacher led facility, enhanced in parts by Airport staff. Our Education Coordinator will start the day with an introduction to the airport, be on hand throughout the day and will arrange a guest speaker for you.
- We will endeavour to fulfil all requests for speakers but please note that staff attend on a voluntary basis and are subject to availability and airport operational requirements on the day of your visit.
- The AeroZone is part of a live operation and therefore business demands may require us to cancel visits at short notice. In the unlikely event of this happening, we will give you as much notice as possible.
- Please note that visitors are unable to access any airside (after security) areas. There is no view of the runway. The AeroZone is situated at the Ground Transport interchange and not in the Airport terminals.
- A landside visit to the terminal is offered as part of your visit. This is teacher lead, and the behaviour of your students is your responsibility in this operational and passenger facing environment.
- The AeroZone opening hours are 10am – 2pm.
- Children under the age of 4 are not permitted entry to the AeroZone.
- You must ensure that your school has the correct insurance and public liability for the trip.
- Students are the responsibility of their teachers. Please review your school's safeguarding policy to ensure appropriate pupil/teacher ratios are maintained for the duration of your visit.
- You must inform the Education Coordinator of any visitors with additional, physical and/or special educational needs and discuss any reasonable adaptations that may be required in advance of your visit.
- Please ensure that a member of your party is first aid trained and that you have a first aid kit with you. Although the Airport does have access to first aid and emergency provisions provided by North West Ambulance Service (call 0161 489 2222 for assistance on site), we cannot guarantee that a first aider will always be available at the AeroZone.
- Please be aware that our facility is on the Airport site. In the unlikely event of an Airport full Emergency, immediate arrangements terminating the site visit to the facility may need to be implemented.
- Please respect the Airport environment and ensure that students behave in an appropriate manner. Anyone who fails to do this will be asked to leave the facility.
- Any damages to property or interiors, or loss of equipment will be charged for. Please leave the AeroZone Manchester as you found it.
- At lunchtime, you will remain in AeroZone to eat your packed lunch. There are no provisions for outside play, due to the busy nature of the Airport site.

- The AeroZone kitchen is for adult use only. No students may enter this area.
- You may organise a pre-visit before your trip with the AeroZone team. During this, you can view the facility, discuss activities and learning objectives for your visit.
- We want to make sure that the AeroZone is delivering the best experience as possible, therefore students may be asked to take part in an online feedback survey after your visit.
- Cancellations/rescheduling must be discussed with an AeroZone member of staff at least 2 weeks before your visit.